



“Systems for Clinical Governance and Performance Management”

Training Consultants

Background

PSC Australia needs to fill Training Consultant roles for the C.Gov System for Clinical Governance and Performance Management. Positions are available in Brisbane, Sydney, Melbourne and Perth. Applicants will also be considered from other States or regional centers.

Developed by PSC Australia - C.Gov is an online service used to design and implement programs for compliance, safety or quality processes with immediate acceptance from clinical staff and without the costs and delays of software projects.

The purpose of C.Gov is to integrate all Compliance, Risk, Safety and Quality Programs into one system that manages clinical governance, performance reporting and quality improvement activity to:

- **Transform** Risk, Safety and Quality personnel’s focus from compliance and reporting into evidence based quality improvement.
- **Guarantee** evidence for new Australian Healthcare Standards and maintain compliance as new standards and regulations emerge over time.
- **Replace** inefficient ad hoc paper forms, spread-sheets and databases.

The Roles

Full time and part time positions are available: although consultants will need to plan for a minimum of 5 days work each fortnight and be willing to travel for onsite training obligations for up to 3 days.

Consultants will be required to design and provide onsite training to quality and safety managers in hospitals, aged care and mental health facilities. Preparation for each training assignment will require configuration of the system to support the local forms, processes, alerts and reports requested by the site. Each assignment typically requires two days preparation and two days on site training.

After the training the consultant will continue to provide support and mentoring for the client, and over a period of time each Consultant will develop a long term account with up to 15 clients.

Skills

Applicants will require a minimum of three (3) years experience in a role similar to those being trained i.e. as a manager responsible for patient safety, quality, risk or accreditation in a healthcare setting.

- A strong attention to detail with demonstrated experience in the design and implementation of safety or quality programs. (*ACHS Surveyor credentials are recognized*)
- A competent user of Microsoft Office tools. Experience with small data bases such as Access or SQL is also highly regarded, but not mandatory.
- Experience with systems used for accreditation, credentialing, clinical audits, risk management or incident reporting is also desirable.
- NO software programming experience is necessary as the C.Gov system does not require any writing of source code or use of programming languages such as SQL.
- Successful applicants will receive specialized training in the C.Gov system, a typical Consultant will become an expert user within 2 weeks.

For a confidential conversation please contact Darryl Stuart at PSC Australia on 07 3211 4444 or email Darryl.Stuart@patientsafety.com with your resume.

Visit our exhibit at the AAQHC - Great Healthcare Challenge Conference in Melbourne from 12-14th Oct