



WA Network Bi-monthly e-Newsletter – September 2010, Issue 7

Welcome to the September edition of the e-newsletter for WA members.



The 8th AAQHC Conference has been and gone and for those who attended, I am sure you will agree that it was an inspiring and worthwhile 3 days. The expertise and experience of the keynote speakers, presenters and workshop facilitators was outstanding and motivating. It was most certainly an event that will assist every one of us to continue our passion and goal to work together to provide effective, efficient and safe patient care.

Mircalla Kolinac

For this edition, I would like to provide more information about myself....

I have been employed as Quality Manager at St John of God Hospital Murdoch for the last 7 years. I will however take on a new position as Group Quality Coordinator working with Chen Anderson at the St John of God Health Care Head Office from 18th October 2010.

I have over 13 years experience in the implementation and application of Continuous Improvement Quality Management Systems within health care and the mining industry. I have significant experience with the British Standards Institute ISO quality systems, Australian Council on Healthcare Standards and the Department of Health Licensing Standards. I have had experience in Corporate Governance systems through finance, project planning, change management and customer relationship management. I have also been involved in various quality improvement and focus groups under Clinical Governance structures and sat on the Clinical Leadership Council and Risk Management Committee at St John of God Hospital Murdoch. I also chaired the monthly Quality Portfolio Holders meeting, which were attended by a group of representatives from across the hospital dedicated to improving patient care and safety.

I hold a Postgraduate Certificate in Health Management, Quality and Leadership and am an Associate Fellow of the AAQHC.

I am currently studying a Masters in Health Management, Quality and Leadership at Murdoch University, and plan to study a Postgraduate in Business Administration in the future.

Farewell Chen and Welcome Jane

As you will be aware, Chen Anderson has resigned from the position of WA AAQHC Council Representative. On behalf of the WA members I would like to thank Chen for her dedication and hard work during her time in this role.

I would like to extend a special welcome to our new WA Council Representative Jane Newcomb (pictured right), who was featured in our May 2010 newsletter. Jane is employed at Osborne Park Hospital as the Continuous Improvement Coordinator...welcome Jane!

