



# AAQHC Newsletter

A Voice For Safety and Quality

MARCH 14, 2018

VOLUME 1, NUMBER 3

Do you want to  
be recognised  
for your  
commitment to  
Safety and  
Quality?

## President's Message

Dear Members

It has been a busy start to the New Year for the Council. A strategic planning day was held on February 16. The results of the day are that we will offer 3 scholarships to members to undertake the Associate Fellowship. There are further details of this in the newsletter. Also starting in the next few weeks will be a shared learning portal on the website where members will be able to ask questions, share successes or just communicate with other members. To access you will need your password. An announcement will be sent as soon as the site is tested and ready. If you have any questions please do not hesitate to contact me at [aaqhc@aaqhc.org.au](mailto:aaqhc@aaqhc.org.au)

Robyn Quinn  
President  
AAQHC

## AAQHC ASSOCIATE FELLOW SCHOLARSHIPS

In appreciation of the support of our members the AAQHC Council is pleased to offer three (3) scholarships to enable attainment of Associate Fellow Status. The credentialing program is a key product for AAQHC members as we see the value that the credentials have for our members. More importantly our credentials are a personal validation of your commitment to the principles and practices of safety and quality.

These Associate Fellow scholarships are open to current financial members who believe they have the skills and competencies to meet eligibility criteria which are available on our web site.

[www.aaqhc.org.au](http://www.aaqhc.org.au)

Applications are open until the 30<sup>th</sup> April 2018 and are to be submitted to the President at [aaqhc@aaqhc.org.au](mailto:aaqhc@aaqhc.org.au). Enquiries as to eligibility can also be sent to this address. Successful applicants will be advised by the 31<sup>st</sup> May 2018.

To apply: Outline your reasons for applying (max 100 words) and attach a fully completed Associate Fellow Application form.

*Opportunity  
To Learn  
New Things*

## HAVE YOUR SAY...

We are always looking for new ways to connect, share and inspire. If you have any ideas for your newsletter please email us at [aaqhc@aaqhc.org.au](mailto:aaqhc@aaqhc.org.au)

## COMING EVENTS

### VHQA Conference

May 7 and 8 2018 Novotel Hotel St Kilda.

Further details soon



**Patients at the centre, value as the goal: world renowned health experts coming to 42nd World Hospital Congress, Brisbane**

**5 March 2018**

Announcing the first speakers on the program for the 42nd World Hospital Congress, taking place in Brisbane 10 to 12 October 2018, Australian Healthcare and Hospitals Association (AHHA) Chief Executive Alison Verhoeven says delegates will have the opportunity to hear and network with an outstanding group of international health leaders.

‘Patients are at the centre and value is the goal in the health system our first three speakers aspire to’, says Ms Verhoeven.

**#hellomynameis movement co-founder Chris Pointon** has inspired health leaders, patients and the community across the UK, US, Australia and New Zealand with his story of the creation of a social movement towards a more compassionate health system that grew out of sadness and adversity when his late wife was diagnosed with a terminal illness. Chris will be joined by patient and carer representatives who will challenge health leaders to see and experience hospitals and health services from their perspective.

With a deep understanding of the UK's National Health Service and the challenges it faces to deliver universal health care in an environment of austerity, **Nuffield Trust Chief Executive Nigel Edwards** will share his views on sustainability, new models of service delivery, and the transformation required to ensure high performing health systems can support universal health care. Nigel is one of many outstanding international health leaders from around 40 countries who will participate in the October 2018 World Hospital Congress.

*Do you want  
to contribute?*

**AAQHC**

Contact us at

[aaqhc@aaqhc.org.au](mailto:aaqhc@aaqhc.org.au)

Achieving value and better health outcomes depends on a strong primary health system and a focus on integration—topics on which **University of Queensland's Professor Claire Jackson** is an international expert, and which will shape a World Hospital Congress conversation on how we can move from the traditional concept of bricks and mortar hospitals to a healthcare neighbourhood. Alongside other eminent Australian health leaders, Claire will share her experience and commitment to a better health system with the 2,000 delegates participating in the October 2018 World Hospital Congress.

**Dr Robert Pearl, author of *Mistreated: Why we Think We're Getting Good Health Care and Why We're Usually Wrong***, chief executive of the Kaiser Permanente Medical Group until 2017 and recently named as one of Modern Healthcare's 50 most influential physician leaders, will join us for an in-depth discussion on the road map required to transform healthcare delivery. Dr Pearl acknowledges that chronic disease has replaced acute problems. Costs have become unaffordable for nations and individuals. And medical procedures and pharmaceuticals are more complex, expensive and dangerous. Dr Pearl argues the need to raise quality, increase convenience and lower cost, and notes that integration is an essential first step.

'Just as the Mom and Pop store morphed into the large mall and most recently to on-line, so healthcare will need to evolve. Done right, health care can be both high tech, and high touch', says Dr Pearl.

'Each of these speakers exemplifies our program themes *Innovate, Integrate, Inspire*; and our commitment to a health system where patients are at the centre, and value is the goal,' says Ms Verhoeven.

Visit [www.hospitalcongress2018.com](http://www.hospitalcongress2018.com) to watch as we announce [more speakers](#) throughout March and to find out how you can be a part of the conversations during the 42nd World Hospital Congress, 10 to 12 October 2018 in Brisbane.

*The 42nd World Hospital Congress takes place in Brisbane 10 to 12 October 2018, presented by the Australian Healthcare and Hospitals Association in partnership with the International Hospital Federation and Queensland Health's Clinical Excellence Division.*

For more information on the AHHA, visit <http://ahha.asn.au>. This media release is available [online](#).

**The Australian Healthcare and Hospitals Association is the national peak body for public and not-for-profit hospitals, and community and primary healthcare services.**



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## Our Applications

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