



AAQHC Newsletter

A Voice For Safety and Quality

MAY 27, 2019

*"Quality in a service or product is not what you put into it. It is what the client or customer gets out of it."
~Peter Drucker*

President's Message

Dear Members

In line with contemporary best practice and the many changes occurring in health care, the Council are undertaking a review of the AAQHC constitution. This review will ensure the AAQHC Council meets the future need of members.

The constitution currently determines the rules for membership and the election processes for the Council. The Council currently consists of 5 state council members and 4 skills-based members.

The changes propose state councilors will represent members in their surrounding state to allow the Council member to understand the needs of these areas. This will mean a redistribution of Council representatives and an addition of a Council member for the ACT.

Other changes include the focus not just on quality management, but also include safety and risk management with a wider definition. This is on the basis that our members come from a broad range of services including community, primary and aged care. With an increased focus on accreditation requirements across aged care, acute, NDIS etc. AAQHC needs to ensure its services cater for these broader needs.

As the Constitution will require amendment to allow for these changes, they will be presented to the members at the Annual General Meeting. If any member would like to make comment, please contact the Council at aaqhc@aaqhc.org.au.

On another note, please remember to register for our free webinars. This year, as a component of your membership, up to 8 free webinars will be offered to members. We will also be able to offer access to the webinars preented by the Clinical Excellence Commission (NSW).

Remember our mentoring program is still available if you would like to network with other people working in safety and quality.

Regards

Robyn Quinn
President

PDAC News

The Credentialing Program remains of interest, and we currently have 2 overseas and one local applicant undertraining the program. AAQHC is committed to promoting the value of this credential to industry and other stakeholders as we see this as an opportunity for health professionals to be recognised for their skills and competencies in the safety and quality arena.

If you are ready for a challenge, download the application forms and contact us for advice.

AAQHC

Contact us at

aaqhc@aaqhc.org.au

Our New Associate Fellow

Congratulation to our new Associate Fellow Georgina Crewes.

“I have been in the Safety, Quality and Risk Management arena for several years and I recently completed the Australian Association for Quality in Health Care (AAQHC) credentialing process. The credentialing process has provided validation of my experience and knowledge in applying quality principles.

What does this mean to me - Receiving the letter of achievement and becoming a member of the AAQHC was an exciting moment and I feel extremely proud and grateful. To know that quality peers had reviewed and accepted that my experience and knowledge plays an important part in the continual improvement of patient safety within my organisation is a great achievement.

I would like to thank the AAQHC Credentialing Committee and I look forward to continuing my journey using the benefits of being a member of the AAQHC. Thank you.”

Georgina Crews AFAAQHC

Australian College of Nursing Affiliation

AAQHC has established an affiliation with the Australian College of Nursing. The benefits to members of AAQHC include:

ACN Bronze Affiliation:

- Discounted Affiliate Membership rates for all nurse employees / members (a saving of \$78 per *general* membership)
- 5% discount on all CPD courses.

Visit the website acn.edu.au for details on all the courses offered by the college. Remember to state your membership of the AAQHC.

Upcoming Events



August 21-23, 2019
Hotel Chancellor Hobart

Promoting Your Quality Initiatives – Publish in the AAQHC Newsletter

Publication of articles in the AAQHC Newsletter is a great way to promote quality initiatives that have made a difference to the patient/consumer and/or family and promote your/your team's great work to a wider audience.

The Newsletter is a mechanism to share ideas between AAQHC members across Australasia, however it needs your input to be successful.

If you have a great idea, thoughts on patient safety/quality and or an example of a quality initiative, put pen to paper and send it through to aaqhc@aaqhc.org.au.