



# AAQHC Newsletter

**A Voice For Safety and Quality**

SEPTEMBER 26, 2017

VOLUME 1, NUMBER 3

*"Quality in a service or product is not what you put into it. It is what the client or customer gets out of it."  
~Peter Drucker*

## **President's Message**

Dear Members

Included in this newsletter is the notice regarding the Annual General meeting for AAQHC. This year we will be conducting the meeting using go to meeting. You can access the meeting via your computer or telephone. We encourage as many members as possible to join the meeting.

Some of you may have had difficulty accessing the renewal membership page. We have been experiencing problems using Paypal with their organisation changes. This is now resolved.

Our mentoring program continues to have members joining this rewarding program.

Robyn Quinn  
President

## **Professional Development (PDAC)**

AAQHC is now accepting applications for the Fellow and Associate Fellow Programs. All current and new members are eligible to apply for credentialing.

### **So what are the benefits of credentialing?**

The award of Fellow signifies achievement of the highest standards set for AAQHC members. This will give you the confidence that you have the knowledge and skills to apply quality principles and provide advice at an executive/strategic level on continuous improvement and can demonstrate achievements in your professional role.

Access to number of like -minded quality professionals for networking and collaboration of ideas.

Successful applicants also receive a certificate and are conferred to use the post-nominal of FAAQHC.

The Associate Fellow (AFAAQHC) credential is an entry level opportunity to have your skills, knowledge and qualifications assessed by quality peers.

## **AAQHC**

Contact us at

[aaqhc@aaqhc.org.au](mailto:aaqhc@aaqhc.org.au)

The process provides confidence that you understand the principles of continuous improvement and are applying these in your professional role. For enquires go to [www.aaqhc.org.au](http://www.aaqhc.org.au) and look on the Credentialing tab where you will find all the information that you require. For further information, please contact [aaqhc@aaqhc.org.au](mailto:aaqhc@aaqhc.org.au) and one of the Credentialing committee will be in contact with you.

### **The National Safety and Quality Health Service Standards (second edition)**

The National Safety and Quality Health Service (NSQHS) Standards (second edition) has been endorsed by Health Ministers and will be launched this November. There are nine fact sheets to help health service organisations better understand and implement the changes in the second edition of the Standards.

You can also read an overview.

<https://www.safetyandquality.gov.au/our-work/assessment-to-the-nsqhs-standards/national-standards-program-updates-and-consultations/>

### **NOTICE of**

### **ANNUAL GENERAL MEETING**

of the

Australasian Association of Quality in Healthcare (AAQHC)

Will be held via teleconference

<https://global.gotomeeting.com/join/129211861>

You can also dial in using your phone. Australia: +61 2 9087 3604

Access Code: 129-211-861

On Thursday 19th October 2017 at 12 noon (AEDST)

Only financial members of the Association are eligible to vote.

To lodge a valid proxy you must be a current financial member and have the completed proxy form lodged with the Secretary, Alison Garrett, [agarrett@thehobartclinic.com.au](mailto:agarrett@thehobartclinic.com.au) 7 days prior to the meeting.

An electronic proxy form is available

## Promoting Your Quality Initiatives – Publish in the AAQHC Newsletter

Publication of articles in the AAQHC Newsletter is a great way to promote quality initiatives that have made a difference to the patient/consumer and/or family and promote your/your team's great work to a wider audience. The Newsletter is a mechanism to share ideas between quality staff across Australasia, however it needs your input to be successful. If you have a great idea, thoughts on patient safety/quality and or an example of a quality initiative put pen to paper and send it through to the following address:

[newsletter@aaqhc.org.au](mailto:newsletter@aaqhc.org.au)

### Upcoming Events

P20 <sup>th</sup> October	<i>VHQA Regional Education Session and AGM St Mary's Conference Room Barwon Health Geelong</i>
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## Become a Member of AAQHC

### Benefits of membership

- Newsletters
- AAQHC webpage
- Membership certificate
- Discounted rates for AAQHC and VHQA events
- Mentoring guide and access to AAQHC mentors
- Networking Events with other AAQHC members
- Guide to continuing professional development and log book
- Eligible to vote at AGM and be elected to AAQHC Council
- Eligible to advertise jobs at discounted rates
- Eligible to apply for Associate and Fellow credentials
- Eligible for AAQHC Recognition Awards

### Australian College of Nursing Affiliation

AAQHC has established an affiliation with the Australian College of Nursing. The benefits to members of AAQHC include :

#### ACN Bronze Affiliates receive the following:

10% discount on advertising in ACN publications

\$190 worth of CareerLinks advertising

Discounted Affiliate membership rate for all nurse employees/members (a saving of \$78 per *General* membership)

5% discount on all CPD courses

10% discount on ACN Endorsement services



OneVault

[www.onevaultenterprises.com.au](http://www.onevaultenterprises.com.au)  
[www.onevault.net.au](http://www.onevault.net.au)

ONLINE  
GOVERNANCE & COMPLIANCE  
MANAGEMENT

We help business transform  
from antiquated, disconnected  
governance to one easy online  
governance and compliance  
solution.

Policy | Procedure | Standards |  
Instructions | All documents  
e-Learning | external Learning  
Audit | Survey  
Risk Management | Work Planning  
MMR  
Quality Projects  
Broadcast Communication

CONTACT US TODAY!  
[support@onevault.net.au](mailto:support@onevault.net.au)

## Our Applications

OneVault is a platform of applications that work together to manage all of your governance and compliance.

### **OneGuide**

Create, manage and access policy, procedure, compliance and all other workplace documents from one safe place. Add videos, images and other information to assist staff understanding and compliance with workplace requirements.

### **e-Learning | external Learning**

Create your own suite of e-learning and link staff to great websites, webinars, journals or instructions on the web to enhance their knowledge and skill.

### **Audit | Survey**

Create audits | surveys, assign to staff and schedule as required. Replace number crunching and interpretation with instant graphical reporting.

### **Risk Management | MMR Work Planner**

Manage workplace risk proactively, easily and confidently with OneRisk. With a user friendly Risk Register, an MMR Database and a work planner.

### **Quality Projects**

Create, manage and sustain successful documents. Enhance understanding and project compliance by adding videos, PDF's, and images.

### **Broadcast**

OneBroadcast lets you share general news, new services, clinical trials, changes and other important information to staff.

**CONTACT US TODAY!**