



AAQHC Newsletter

A Voice For Safety and Quality

SEPTEMBER, 2019

*Quality in a service or product
is not what you put into it.
It is what the client or
customer gets out of it.”
~Peter Drucker*

President's Message

Dear Members

The Council would like to keep you updated on what is happening in the AAQHC.

VHQA

The Victorian Healthcare Quality Association (VHQA) has now completed its voluntary liquidation and all financial transfers have been completed. AAQHC are planning how to assist the Victorian members with ongoing education opportunities. A member is attending the National Nursing Forum held by the Australian College of Nursing and she will present her report in the next Newsletter.

AAQHC Constitution

The AAQHC are in the process of reviewing the constitution to make it more contemporary and applicable to all members. A copy of the draft constitution will be circulated to members to encourage comment and feedback on the proposed changes.

Please feel free to email any comments / suggestions on the constitution review to aaqhc@aaqhc.org.au. Your input is welcomed as we aim to ensure the Association is relevant for all members.

Annual General Meeting

The AGM is scheduled for November 15 and it is planned to hold the meeting in Melbourne. Further details will be available in the next newsletter. Please give some thought to nominating to the Council. We welcome new ideas and thoughts about the needs of Quality managers working in this changing healthcare environment.

Webinars

The free webinars have continued and the slides from the webinars are posted to the Forum tab on the [AAQHC website](http://www.aaqhc.org.au). Details on how to access the Forum are noted later in the newsletter.

Clinical Excellence Commission

We have continued our association with the Clinical Excellence Commission (NSW), and we are now able to offer access to their web-based learning. The access web page is on the Forum tab on the AAQHC website <https://www.aaqhc.org.au/>.

Cheers

Robyn Quinn
President

Are you interested in accessing an on-line course to put quality improvement into practice?

The AAQHC are seeking expressions of interest from members to access the Institute *for* Healthcare Improvement's [Quality Improvement Practicum](#) commencing **September 24, 2019**.

What you need to do:

In less than 100 words, outline why this course would be of benefit to you as a quality manager.

Who can apply?

- Members who have **3 years continuous membership** with the AAQHC, and
- Are **currently employed** in a quality improvement position.

Application Process:

1. Review the [requirements](#) to ensure you can complete the 9-week practicum.
2. Send 100 words or less to aaghc@aaqhc.org.au outlining why this course would be of benefit to you as a quality manager.

Applications must reach the AAQHC by **Friday 6th September**.

3. The successful applicant will be notified by the AAQHC.
4. At the completion of the course, the successful applicant **will be required to submit a summary report** of the course outlining the benefits gained from completing the course. The report will be published in the December 2019 AAQHC newsletter.

Note:

- The course is to the value of \$549 which the AAQHC will provide.
- Applications will be judged by members of the AAQHC Council.
- No enquiries will be entered into, the decision of the judging panel will be final.
- If the course is not completed, or a report is not received for publication, a full refund will be required to be paid to the AAQHC.
- Completion of the course will support eligibility for Associate Fellow of the AAQHC.

Applying for Fellow or Associate Fellow Credentialing

Applications are now being accepted for the program in 2019.

This is a great way to receive recognition for your role in quality

In recognition of the vital role of safety and quality professionals in health systems the AAQHC credentialing program which is *unique* and *Australian designed*, provides for personal recognition at Associate and Fellow levels. The objective of both awards is to increase the recognition and value of these safety and quality roles.

Current and new members are eligible to apply for credentialing as a Fellow or Associate Fellow. Go to <https://www.aaghc.org.au/> click on the Credentialing tab and you will find all that you need to know about becoming a Fellow or Associate Fellow. If you would like more information, please contact aaghc@aaqhc.org.au and one of the Credentialing committee members will contact you.

Contact us at

aaghc@aaqhc.org.au

How to Access the Forum Page on the Web page

- Go to the Membership tab and click Member Log in
- After logging in
- You will see the Forum tab in the upper left corner
- By clicking on this tab you will be able to access the slides from webinars as well as the CEC access addresses.

Promoting Your Quality Initiatives – Publish in the AAQHC Newsletter

Publication of articles in the AAQHC Newsletter is a great way to promote quality initiatives that have made a difference to the patient/consumer and/or family and promote your/your team's great work to a wider audience.

The Newsletter is a mechanism to share ideas between staff involved in quality across Australasia, however it needs your input to be successful.

If you have a great idea, thoughts on patient safety/quality and or an example of a quality initiative, put pen to paper and send it through to the following address:

newsletter@aaqhc.org.au

Australian College of Nursing Affiliation

AAQHC has established an affiliation with the Australian College of Nursing. The benefits to members of AAQHC include:

ACN Bronze Affiliates receive the following:

- Discounted Affiliate membership rate for all nurse employees/members (a saving of \$78 per *General* membership).
- 5% discount on all CPD courses.
- Partner logo on ACN Affiliate webpage.

