

Australasian Association for Quality in Health Care

#### APRIL, 2020

# **AAQHC News Bulletin**

## A Voice For Safety and Quality

#### In this Bulletin:

- COVID-19 Infection Control Training
- Age Care Worker Training
- Commission consultation on User Guide for services providing care for patients from migrant and refugee backgrounds

## Latest News Bulletins for your information

## **COVID-19 infection control training**

The Australian Government Department of Health is promoting a 30minute online training module which covers the fundamentals of infection prevention and control for COVID-19.

It is aimed at health care workers in all settings including:

- hospitals
- primary care
- aged care (both in residential aged care facilities or with visiting carers at home, including cleaners and cooks)
- disability (both in residential/shared care facilities or part-time carers in people's homes, including cleaners and cooks)
- allied health
- Aboriginal Community Controlled Health Services
- pharmacies
- dental practices, including dentists, nurses, cleaners and receptionists

The module covers the fundamentals of infection prevention and control for COVID-19 including:

- COVID-19 what is it?
- Signs and symptoms
- Keeping safe protecting yourself and others
- Myth busting

You can register via the link:

https://www.health.gov.au/resources/apps-and-tools/covid-19-infectioncontrol-training

## Age Care Worker Training modules

Five modules including the Personal Protective Equipment (PPE) module above is also available as part of the Department of Health's eLearning program for age care workers.

The training includes Personal Safety, Families and Visitors, Outbreak Management and PPE.

Click here to register and access the training modules.

## Australian Commission on Safety and Quality in Health Care

The Commission is seeking feedback on the draft National Safety and Quality Health Service (NSQHS) Standards User guide for health service organisations providing care for patients from migrant and refugee backgrounds (the user guide).

This user guide provides information for health service organisations on recommended approaches to delivering culturally responsive care that is safe and of high quality to patients from migrant and refugee backgrounds.

It contains practical strategies and examples for improving care for people from migrant and refugee backgrounds.

Consultation will run until Tuesday 30 June 2020. The document and feedback process can be access <u>here</u>.

Contact us at aaqhc@aaqhc.org.au

"We now accept the fact that learning is a lifelong process of keeping abreast of change".

~Peter Drucker