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Bulletin for your information

AAQHC MEMBER SURVEY RESULTS

Many thanks to all our members who responded to the recent AAQHC Survey.

Results are as follows:

- 58% of respondents indicated that they have held their membership for over 5 years,
- 92% agreed that AAQHC promoted itself as a voice for safety and quality,
- 75% of members are aware of the Associated Fellow and Fellowship Credentialing Program,
- 23% indicated an interest in pursuing either an Associate Fellow or Fellow credential. The key reason for “not interested” related to “already holding this award”,
- 88% have appreciated the revamped Newsletter and Bulletins and find them very useful for their current professional role,
- 88% appreciated the free webinars and found these useful’
- 92% agreed the membership fee was value for money (noting this has been held at the same rate now for the past 2 years’ and
- 96% agreed AAQHC membership was valuable and would recommend a colleague to join.

Our Plans

The AAQHC Council have scheduled the next strategic planning day for February 2021 (all being well with no COVID-19 issues to prevent travel).

We acknowledge there are several quality network groups providing free membership and this does present challenges for our organisation in

"We now accept the fact that learning is a lifelong process of keeping abreast of change".

~Peter Drucker

terms of our ability to attract and retain members and to be a financially sustainable organisation.

However, the feedback from our member survey is extremely encouraging and provides your Council with greater impetus to continue to strive to be a key leader and voice for safety and quality.

Our key points of difference are that we:

- Cover all health sectors including aged care and NDIA agencies; many quality issues have common themes, for example, governance, risk management, continuous improvement etc. With increasing accreditation requirements for aged care, NDIA agencies and community services, now, more than ever, we need to share ideas, innovation and support professionals working in these areas as many innovations and approaches have transferrable elements.
- Offer the only Australian developed and owned Credentialing Program for the Associate Fellow and Fellow awards. This unique program recognises skills and competencies in safety and quality which strengthens marketability and competitiveness for safety, risk management and quality roles.
- Provide mentoring support to new and emerging professionals interested in safety and quality. Supported by peers with many years of experience in a wide variety of roles, our Mentoring Program supports professional development requirements.
- Provide comprehensive Newsletters and Bulletins on a wide variety of topics with a broader focus to include aged care and plans to include the NDIA sector.
- Provide regular opportunities for scholarships and support to attend contemporary training, and conferences.
- Regularly look for opportunities to provide feedback on national policy and other national initiatives.

We also welcome any suggestions for our strategic planning day; please contact aaghc@aaghc.org.au with any suggestions.

Contact us at

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