Australasian Association for Quality in Health Care

Latest News Bulletins for your information

Did You Know?

For the April to June Quarter 2019, Health had the highest number of reportable data breaches in accordance with the Privacy Act 1988 Notifiable Data Breaches Scheme.

Other industries include finance, legal, accounting, private education and retail. The scheme requires nominated organisations to notify the Office of the Australian Information Commissioner (OAIC) and affected individuals when a data breach is likely to result in serious harm to individuals whose personal information in involved in an eligible data breach.

The quarterly report provided by the Australian Information Commission indicated;

- An increase in notifications (215 - 245),
- 62% were attributed to malicious or criminal attacks (phishing, ransomware, malware),
- 34% to human error (sending personal information to the wrong recipient, loss of paperwork, unintended release of personal information),
- 4% to system issues such as disclosure of personal information on a website.

To read the full report visit: https://www.oaic.gov.au/privacy/notifiable-data-breaches/notifiable-data-breaches-statistics/

In relation to accreditation
NSQHSS actions 1.16, 1.17, 1.18, Standard 6 Communicating for Patient Safety all have links to the Privacy Act and Notifiable Data Breaches Scheme. Policies and procedures should reflect these important requirements.

Did you also know….?

The Australian Health Digital Agency has launched a new professional development program to identify the necessary digital health capabilities for nurses and midwives to assist them in delivering safe quality care.

Consultation with nurses and midwives will seek to identify the specific digital health skills needed which will then inform a draft digital health capability framework to be used in hospitals and health services as a professional development guide for nursing and midwifery in the digital world.

Consultation will start on 3 of February 2020 and will run for six weeks. Information on the program is available at the Health Informatics Society of Australia (HISA) website.

Nurses and midwives are encouraged to provide their feedback by completing a survey or attending feedback sessions. They can also contact the project team by emailing workforce@hisa.org.au.

Upcoming free Webinar
Date: 26th February 2020, 1:30pm - 2:30pm

Deepening our Understanding of Quality in Australia (DUQuA): lessons from a nation-wide study on relationships between quality management systems and patient factors in 32 Australian Hospitals.

The Australian Centre for Value-Based Health Care will present the next webinar in an ongoing series of free webinars. The DUQuA study examined the relationship between how quality is enacted and patient outcomes. This is the first study of its kind to be undertaken in Australia, and one of few comparable large multi-site studies worldwide.

This webinar, will discuss lessons learned in undertaking this study and provide insight into the effectiveness of hospital quality management and how it is enacted in large healthcare organisations. Four comprehensive tools for measuring quality management in hospitals that were developed and validated in DUQuA will be presented. Webinar participants will be provided with practical strategies for utilising the tools through four examples:
1. assessing organisational quality management systems,
2. assessing care pathway quality management systems,
3. assessing clinician safety culture and leadership, and
4. assessing patient measures of safety.

Register here.

www.ahha.asn.au

A focus on aged care

The Australian Institute Company Directors is running workshops on Australia on Protecting Vulnerable People in Aged care. Visit www.aicd.com.au/vulnerable.

A free tool is also available which is AICD Board Governance for Aged Care – this contains some useful and relevant questions which can be applied in a number of settings. Available at www.aicd.com.au/aged-care-tool.

Contact us at
aaqhc@aaqhc.org.au