



Australasian Association  
for Quality in Health Care

# AAQHC News Bulletin

A Voice For Safety and Quality

OCTOBER, 2020

In this Bulletin:

- COVID-19 Webinar
- New AAQHC  
Member Benefit

## Bulletin for your information

### What COVID-19 has taught us about health and healthcare - lessons from Melbourne

The Australian Centre for Value-Based Health Care is presenting the next in their ongoing series of webinars.

Cohealth CEO Nicole Bartholomeusz will lead this webinar where you will hear about providing primary care during Melbourne's hard lockdown and the development of innovative models of care for COVID positive patients allowing them to be cared for in the community.

Click on the [link](#) to find out more.

### Member Benefit



**Would you like to attend the Inaugural Australia and New Zealand  
Consumer Experience and Leadership in Healthcare Summit?**

**AAQHC are offering one registration to the on-line  
[‘Shifting Gears’ Summit](#) 18-19 March 2021.**

*"We now accept the fact that learning is a lifelong process of keeping abreast of change".*

*~Peter Drucker*

Australasia's inaugural consumer health summit is going virtual, putting this high impact event in reach of a wider audience within Australia, New Zealand and worldwide.

Consumers as leaders in healthcare will be a central theme of this first Australian and New Zealand ***Consumer Experience and Leadership in Health Summit***.

Among the additional features available will be live Q&A and chat facilities, and video on demand during and after events.

*Consumers Health Forum (CHF) Summit 2021: Shifting Gears* will draw together consumers and other leaders from the health sector, to explore the latest research and developments which drive health towards a consumer-centred culture. The summit will include speakers from around the world. In line with the consumer leadership theme, a feature will be the Big Idea Forum. Facilitated by ABC TV presenter, Ellen Fanning, participants will have the stage to screen and discuss videos of their Big Ideas to improve the health system.

Key topics will include: recruiting, engaging and supporting consumer leaders at the local level. Patient and service activation and health literacy. Consumer perspectives on value in health care. Benefits of health consumer engagement and leadership. Collaborative practice and co-design of services. Consumer collaboration in research.

#### **What you need to do:**

Just follow the simple application requirements below for a chance to attend the summit.

#### **Who can apply?**

- Members of the AAQHC, and
- Are **currently employed** in a position that has responsibilities for safety and quality and consumer participation and / or volunteer services.

#### **Application Requirements:**

1. Send 100 words or less to [aaqhc@aaqhc.org.au](mailto:aaqhc@aaqhc.org.au) outlining why this summit would be of benefit to you and your current role.

Applications must reach the AAQHC by **Saturday 31 October 2020**.

2. Within 14 days of attending the summit the successful applicant **will be required to submit a summary report** outlining the benefits gained from attending the summit and what new strategies you will implement in your own organisation, including any new directions

that would be of interest to members.

The report will be published in the **May 2021** AAQHC newsletter.

**Note:**

- The successful applicant will be notified via email from the AAQHC and announced in the **November 2020** AAQHC newsletter.
- The summit full registration is to the value of \$275 of which the AAQHC will provide.
- Applications will be judged by members of the AAQHC Council.
- No enquiries will be entered into, the decision of the judging panel will be final.
- Attendance will support eligibility for Associate Fellow of the AAQHC.
- If attendance at the summit does not occur, or a report is not received for publication, a full refund will be required to be paid to the AAQHC.

Contact us at  
[aaqhc@aaqhc.org.au](mailto:aaqhc@aaqhc.org.au)