



Centre of
Research Excellence
in Patient Safety

Getting on Board with Quality ***-What is currently presented and who presents it?***

Venue: Ballarat Mercure Convention Centre
Date/time: Friday 23rd October 2015 09.30am – 16.00pm
Cost* \$75.00 for VHQA members \$130.00 for non-members

*Cost includes welcome tea/coffee + Lunch

This education day is geared to the Quality Manager, Risk Manager and staff reporting to hospital Committees. Delegates will receive important tips on what they need to know when providing reports for the Board. At the end of the day you should have a greater understanding of how and what to report to the Board.

Speakers

Ms Glenda Gorrie: Glenda has worked in health for more than 20 years. In 2010 Glenda joined the Critical Care and Medical Inpatient program and then the Workforce Projects Sector Workforce, Workforce Leadership and Development Branch. Now, Glenda is Manager of the Quality and Safety Sector Performance Division in the Department of Health and Human Services.

Dr Jane Boag: Since beginning her career as a clinician, Jane has held a variety of senior and executive roles in health and related fields such as Benetas, Australian Unity and the Transport Accident Commission (TAC). Her understanding of risk management is the focus of her current role at VMIA as Senior Relationship Manager. Jane has held several Director roles and is a Graduate of the Australian Institute of Company Directors

Ms Poppy Economakas: Poppy has an extensive background in insurance and risk management in both the private and public sectors. Her strength is in developing and maintaining strong and trusted relationships to build risk and insurance capability. Poppy's role as Senior Relationship Manager at VMIA has allowed her to support a range of Government departments and health care agencies across Victoria

Professor Alan Wolff: Alan is the Director of Medical Services at Wimmera Health Care Group in Horsham, Victoria. He has over 30 years' experience in medical administration and an interest in quality and safety improvement. He was a member of the Victorian Quality Council for 10 years and the Department of Human Services' Clinical Risk Management Reference Group and Sentinel Event Review Sub Committee for nine years.

Ms Yvonne Wrigglesworth Yvonne is Director – Governance, Strategy & Risk at Bendigo Health. She has strong interest and experience in the quality, strategic planning, risk management and governance of health services and non for profit organisations. Yvonne has held roles in the health care sector over the past 15 years. She believes that energy and enthusiasm can drive continuous improvement that is underpinned by robust governance practices. Yvonne holds several board and community leadership roles in the not for profit sector.

Keren Day: Keren has been a member of the Ballarat Health Service (BHS) Quality and Risk team for 12 years. She was the first enterprise wide Risk Manager for BHS and has assisted in developing risk management processes and culture over this time. This last year has seen a significant "light bulb" experience for the health service in relation to strategic risk and has resulted in extensive consultation with the board and executive, and in a total re-haul of our risk reporting.

Dr Marie Bismark: Marie is a public health physician and health lawyer. Her research focuses on the role of patient voice in improving the quality and safety of healthcare. Marie has previously worked as a doctor, a legal adviser to the NZ Health and Disability Commissioner, and a Senior Associate with law firm Buddle Findlay. Marie is a non-executive director on the boards of a number of health sector companies. She has published widely on clinical governance, patient safety and healthcare regulation.

Enquiries to: vhqasn@gmail.com

Program

	Speaker	Topic
09:00-09:30	REGISTRATION AND COFFEE	
09:30-0940	A/Professor Sue Evans Victorian Healthcare Quality Association (VHQA)	Opening
0940-10:10	Ms Glenda Gorrie Manager, Quality & Safety Sector Performance, Quality & Rural Health Department of Health & Human Services	What the DHHS would like to see
1010-10:40	Dr Jane Boag and Poppy Economakas Victorian Managed Insurance Authority	Risks and reporting to the Board
10:40-11:10	MORNING TEA	
11:10-11:40	Prof Allan Wolff Director of Medical Services Wimmera Health Service	The Role of Boards of Management in Clinical Governance
11:40-12:10	Ms Yvonne Wrigglesworth Bendigo Health Director – Governance, Strategy & Risk	Making Sense of Strategic Reporting (and monitoring what really matters)
12:10-12:30	Keren Day Director Governance & Risk Management Ballarat Health Services	Strategic Risk Framework for Board of Management reporting.
12:30-13:00	Panel	
13:00-13:45	LUNCH - VHQA Annual General Meeting	
1345-1355	Ms Belinda Westlake President, AAQHC	Benefits to Quality Managers
13:45-15:15	Uni Melb- Marie Bismark	What every quality manager needs to know An interactive workshop
15:15-15:30	CLOSE	
15:30- 16:00	AAQHC AGM	

*Accommodation at the venue; SPECIAL DEAL IF YOU MENTION THIS EDUCATION EVENT**



TAX INVOICE / RECEIPT

VHQA ABN: 37464230458

Getting on Board with Quality

Friday 23rd October 2015 – 09:30- 16:00

- Please note there is a limit of 50 places.
- No refunds for cancellations. Transfer to another representative from the organisation is acceptable.

Name			
Job Title			
Organisation			
Address			
Telephone	Landline	Mobile	
Email			
		<i>All payments include lunch – please provide special dietary requirements below**</i>	
** SPECIAL DIETARY REQUIREMENTS:			
AAQHC / VHQA member		<input type="checkbox"/> \$ 75.00 <i>*Please note, membership number must be provided for this option</i>	
Membership number *			
I WILL	I WILL NOT be attending the VHQA AGM		
I WILL	I WILL NOT be attending the AAQHC AGM		
Non member	<input type="checkbox"/> \$130.00		
GST (not required)	\$ 0.00		
TOTAL amount of payment	\$		

PAYMENT METHOD

Direct Deposit to **VHQA Inc** BSB: 063141 Account No: 10051425

*Please use your **name and/or organisation as reference***

Payment by Credit Card through TryBooking: <http://www.trybooking.com/IUMH>
or <http://www.trybooking.com/154447>

All details are completed online and a receipt is issued with payment (This registration form is not required as all relevant information is included online. Please note payment includes an administration fee.

Payment by **Invoice**: Please contact vhqasn@gmail.com with a completed registration form & an invoice will be raised and forwarded.

Enquiries to: vhqasn@gmail.com