



Centre of
Research Excellence
in Patient Safety

Getting on Board with Quality ***-What is currently presented and who presents it?***

Venue: Ballarat Mercure Convention Centre
Date/time: Friday 23rd October 2015 09.30am – 16.00pm
Cost* \$75.00 for VHQA members \$130.00 for non-members

*Cost includes welcome tea/coffee + Lunch

This education day is geared to the Quality Manager, Risk Manager and staff reporting to hospital Committees. Delegates will receive important tips on what they need to know when providing reports for the Board. At the end of the day you should have a greater understanding of how and what to report to the Board.

Speakers

Ms Glenda Gorrie: Glenda has worked in health for more than 20 years. In 2010 Glenda joined the Critical Care and Medical Inpatient program and then the Workforce Projects Sector Workforce, Workforce Leadership and Development Branch. Now, Glenda is Manager of the Quality and Safety Sector Performance Division in the Department of Health and Human Services.

Ms Jane Boag: Since beginning her career as a clinician, Jane has held a variety of senior and executive roles in health and related fields such as Benetas, Australian Unity and the Transport Accident Commission (TAC). Her understanding of risk management is the focus of her current role at VMIA as Senior Relationship Manager. Jane has held several Director roles and is a Graduate of the Australian Institute of Company Directors

Professor Alan Wolff: Alan is the Director of Medical Services at Wimmera Health Care Group in Horsham, Victoria. He has over 30 years' experience in medical administration and an interest in quality and safety improvement. He was a member of the Victorian Quality Council for 10 years and the Department of Human Services' Clinical Risk Management Reference Group and Sentinel Event Review Sub Committee for nine years.

Ms Yvonne Wrigglesworth Yvonne is Director – Governance, Strategy & Risk at Bendigo Health. She has strong interest and experience in the quality, strategic planning, risk management and governance of health services and non for profit organisations. Yvonne has held roles in the health care sector over the past 15 years. She believes that energy and enthusiasm can drive continuous improvement that is underpinned by robust governance practices. Yvonne holds several board and community leadership roles in the not for profit sector.

Keren Day: Keren has been a member of the Ballarat Health Service (BHS) Quality and Risk team for 12 years. She was the first enterprise wide Risk Manager for BHS and has assisted in developing risk management processes and culture over this time. This last year has seen a significant “light bulb” experience for the health service in relation to strategic risk and has resulted in extensive consultation with the board and executive, and in a total re-haul of our risk reporting.

A/Professor Sue Evans: Sue is an epidemiologist and Head of the Clinical Registry Unit at Monash University, coordinator of the MPH “Principles of Quality Improvement in HealthCare” unit and President of VHQA. She has more than 25 years' experience working in the health sector and > 10 years teaching at a post-graduate level. She is the custodian of the Movember Prostate Cancer Outcome Registry- Australia and NZ and, with the University of California, oversees a global Prostate Cancer Project.

Ms Belinda Westlake: Belinda is the Executive Director Safety, Quality and Information Services at Moyne Health Services. She has a B App Sc in Health Information Management, a Master in Assessment and Evaluation and Grad Certificate in Strategic Risk Management and is a Fellow of AAQHC. Belinda has spent most of her career working in Quality and Risk in Rural and Regional Health Services in Victoria. Her areas of interest include the complexities of rural health services and the opportunities in these facilities for quality improvement and innovation.

Enquiries to: vhqasn@gmail.com

Program

	Speaker	Topic
09:00-09:30	REGISTRATION AND COFFEE	
09:30-09:35	A/Professor Sue Evans Victorian Healthcare Quality Association (VHQA)	Opening
09:35-10:20	Ms Glenda Gorrie Manager, Quality & Safety Sector Performance, Quality & Rural Health Department of Health & Human Services	What the DHHS would like to see
10:20-11:00	Dr Jane Boag Victorian Managed Insurance Authority	Risks and reporting to the Board
11:00-11:30	MORNING TEA	
Session 2: Facilitator David Smith VHQA Committee		
11:30-12:10	Prof Allan Wolff Director of Medical Services Wimmera Health Service	The Role of Boards of Management in Clinical Governance
12:10-12:50	Hypothetical case study: A problem for the Board Panel members: Glenda Gorrie, Jane Boag, Allan Wolff, Keren Day Yvonne Wrigglesworth	
12:50-13:30	LUNCH - VHQA Annual General Meeting	
Session 3: Facilitator Jill Butty VHQA Committee		
13:30-14:10	Keren Day Director Governance & Risk Management Ballarat Health Services	Strategic Risk Framework for Board of Management reporting.
14:10-14:50	Ms Yvonne Wrigglesworth Bendigo Health Director – Governance, Strategy & Risk	Making Sense of Strategic Reporting (and monitoring what really matters)
14:50-15:10	Ms Belinda Westlake President, AAQHC	Benefits to Quality Managers
15:10-15:30	A/Professor Sue Evans Monash University	Presenting data
15:30- 16:00	AAQHC AGM	

*Accommodation at the venue; SPECIAL DEAL IF YOU MENTION THIS EDUCATION EVENT**

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