

DATA ACROSS DISTANCES

NSQHS Regional Support Project



HEALTHY COMMUNITIES AND
WORLD CLASS HEALTHCARE

CARING | PASSIONATE | TRUSTWORTHY

Regional Project

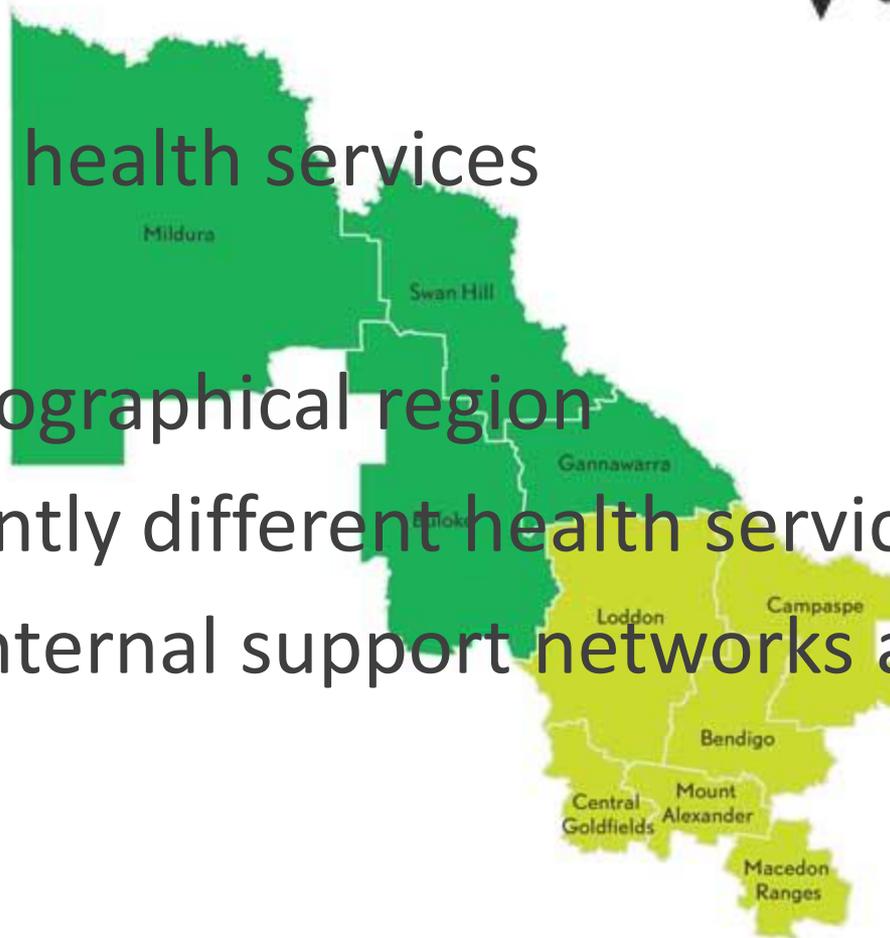
DHHS and Bendigo Health collaborative
12 month Pilot project

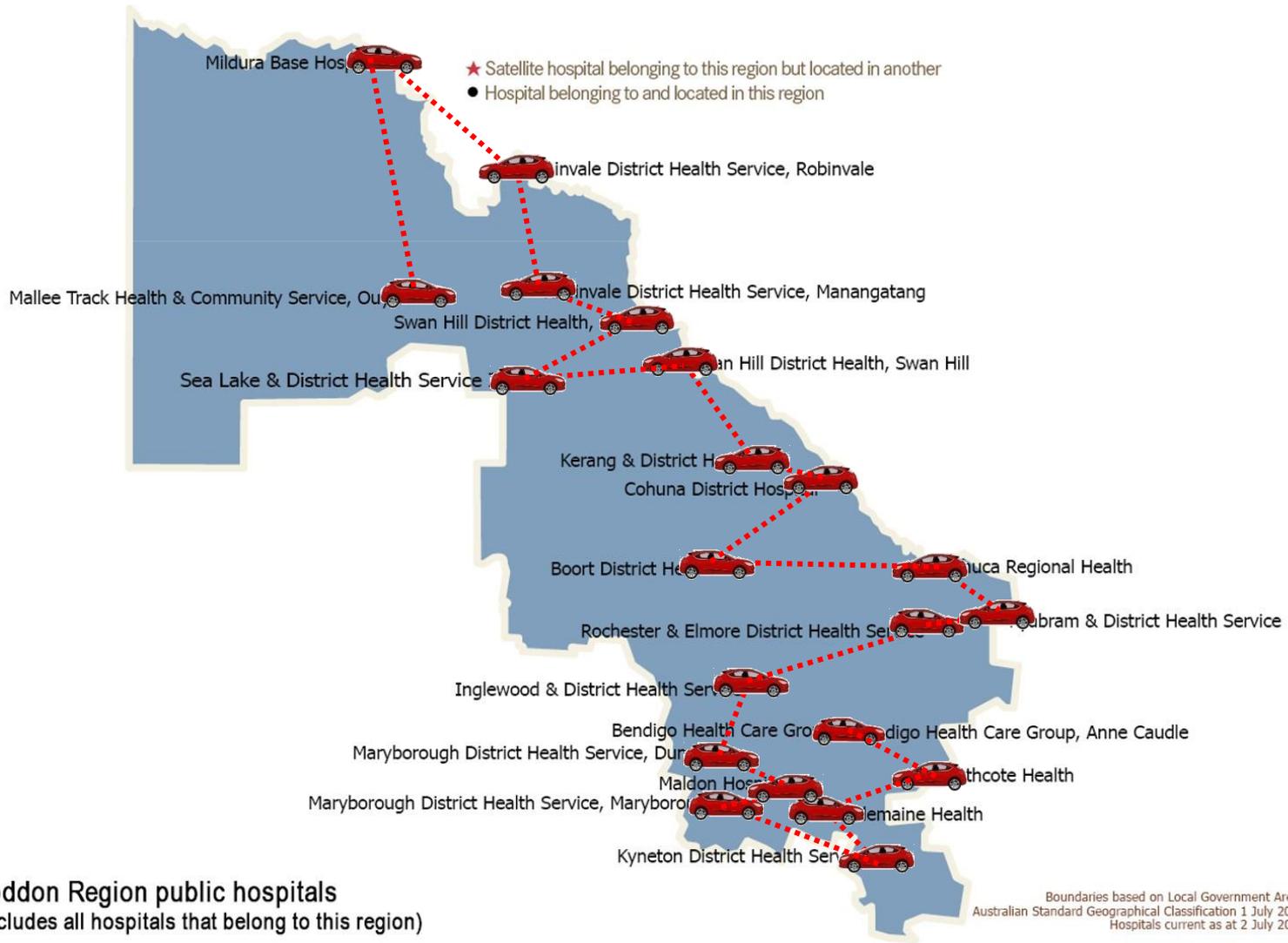
- information
- support
- tools
- forums

Led by Loddon Mallee Quality and Safety Advisory Group

Loddon Mallee Region

- 17 acute health services
- 10 LGA
- Large geographical region
- Significantly different health services
- Strong internal support networks already





Loddon Region public hospitals
(includes all hospitals that belong to this region)



Forums



Regional Benchmarking



- Idea raised – could we do it in Loddon Mallee
- Smaller places keen to have a chance to participate
- Opportunity to learn from others
- Drafted many times – 14 questions chosen

Questions

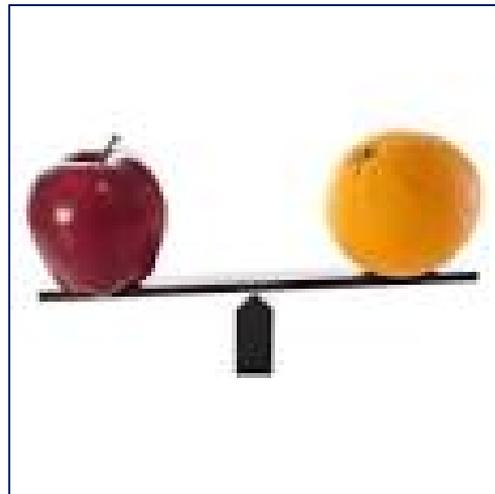
% Pts screened for Pressure injury risk at admission

% Patients at high to med risk of pressure injury with interventions in place

Standard	Question	Response	Notes/Comments including data collection dates and sample sizes where relevant
	1		
	2		
	3		
	4		
	5		
	6		% of patients with documented evidence in bedside audit tool or ward audit.
	7		% of patients who have appropriate consent for blood transfusion.
	8		% of patients who were screened for previous adverse reactions to receipt of blood and blood transfusions, prior to blood transfusion
	9		% of applicable patients screened for pressure injury at admission/within 8 hours.
	10		% of patients identified as med/high risk of pressure injury who had appropriate interventions in place (as per hospital policy).
	11		% complete sets of observations in line with care plans.
	12		% patients with abnormal observations that had appropriate escalation.
	13		% inpatient falls. Number of falls/number of occupied bed days (adult inpatient).
	14		% patients at risk of falls that have falls risk alerts in place as per hospital policy.

Benchmarking

- Individual policy/protocols
- Common indicators
- Prompt used as a guide



Benchmarking

Suggested Minimum File Audit

Small Rural

Local

Sub Regional

Regional

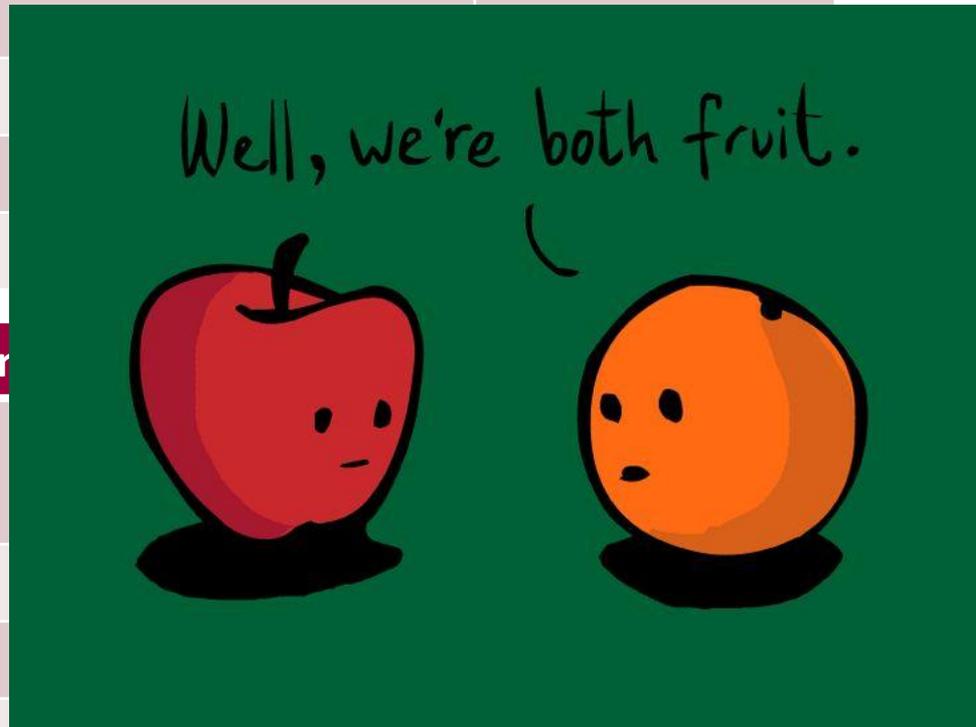
Suggested Minimum

Small Rural

Local

Sub Regional

Regional

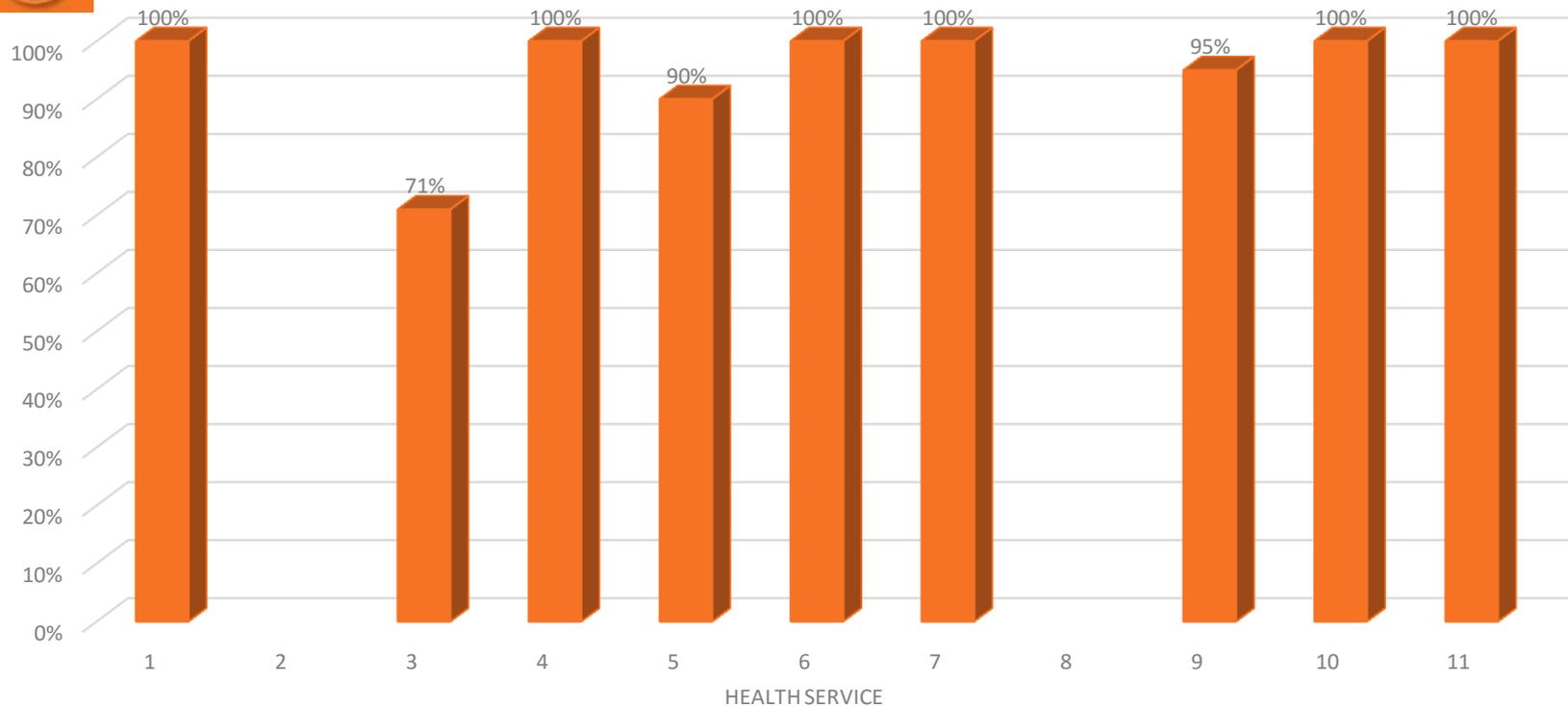


20% each ward
or 50% of
selected wards

Results



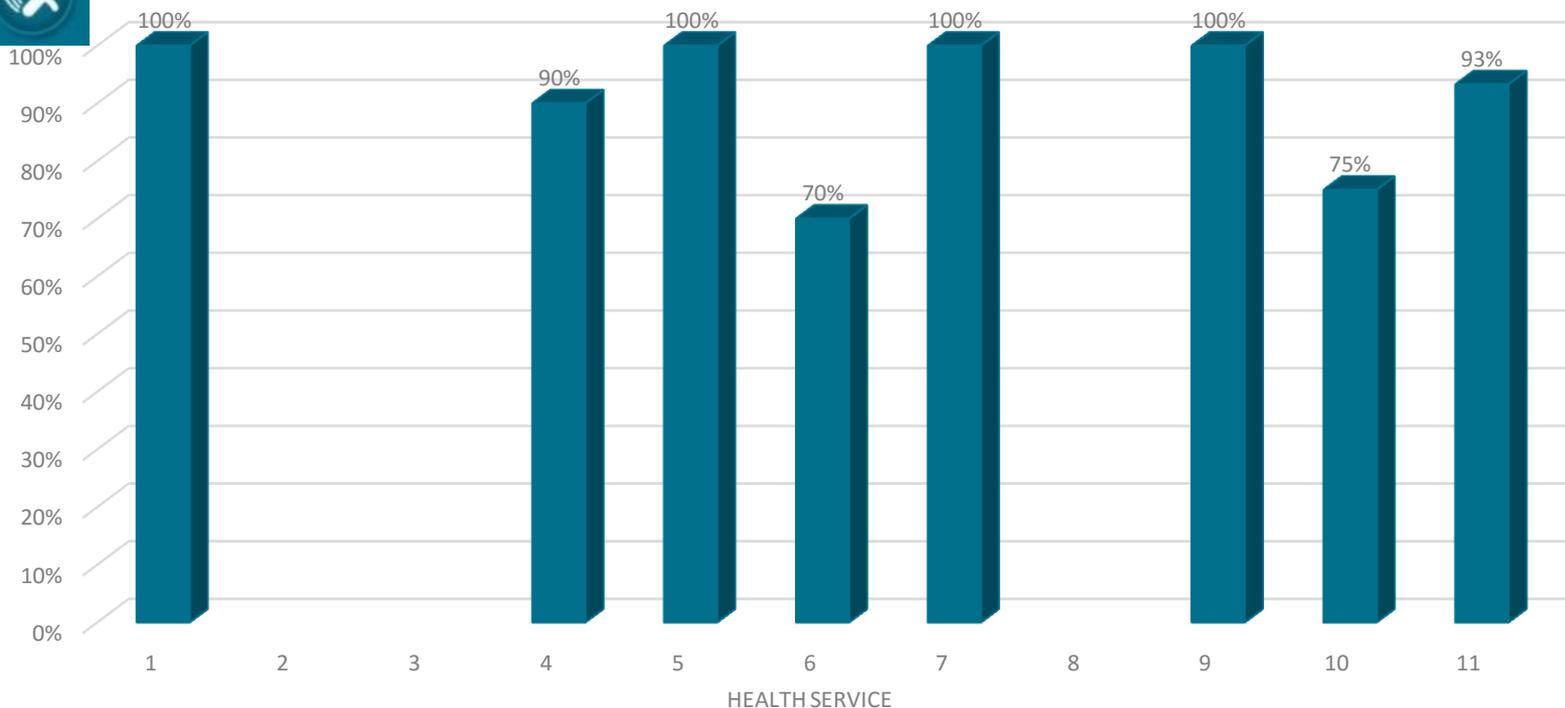
% of patients identified as med/high risk of pressure injury who had appropriate interventions in place (as per hospital policy)



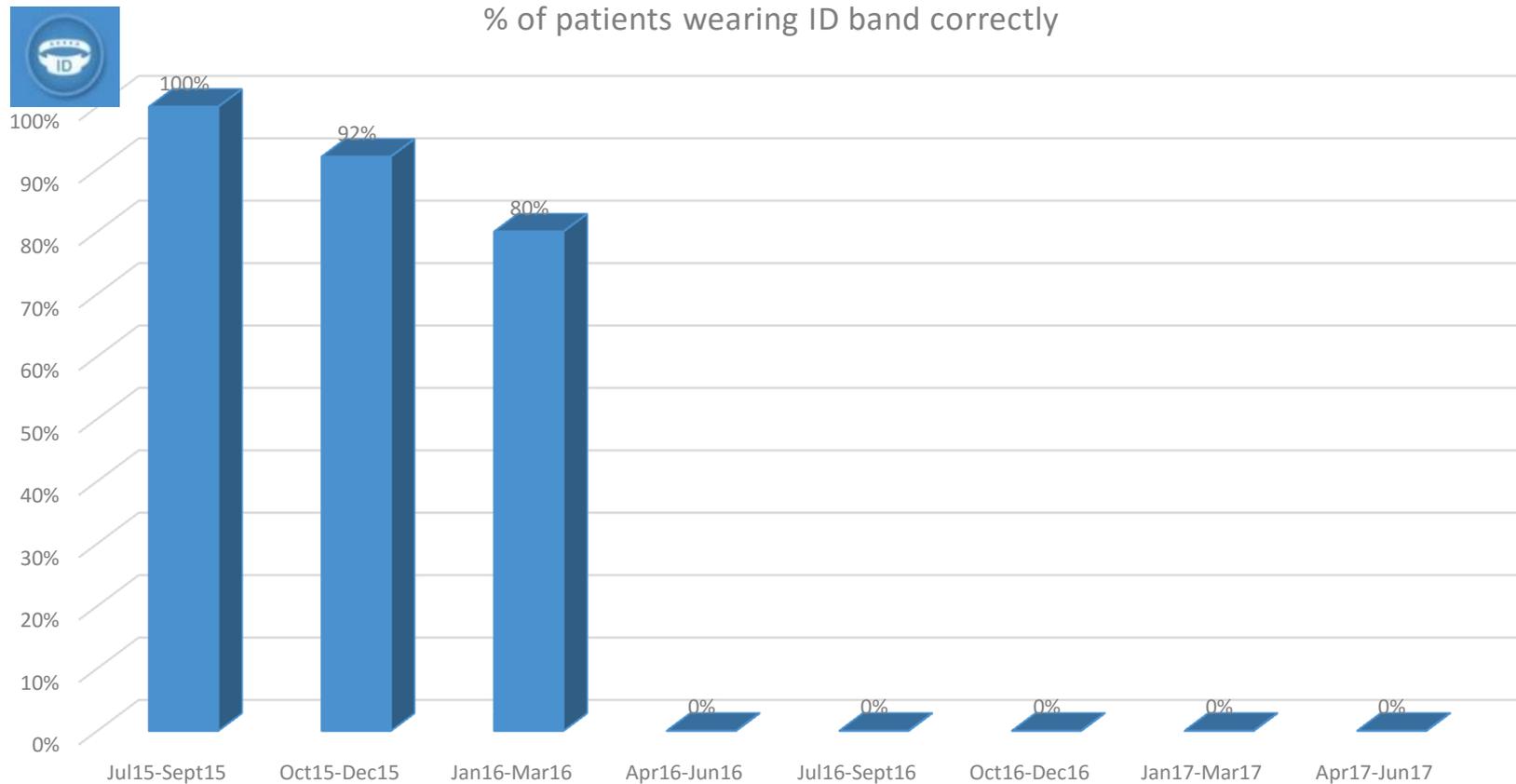
Results



% patients at risk of falls that have falls risk alerts in place as per hospital policy



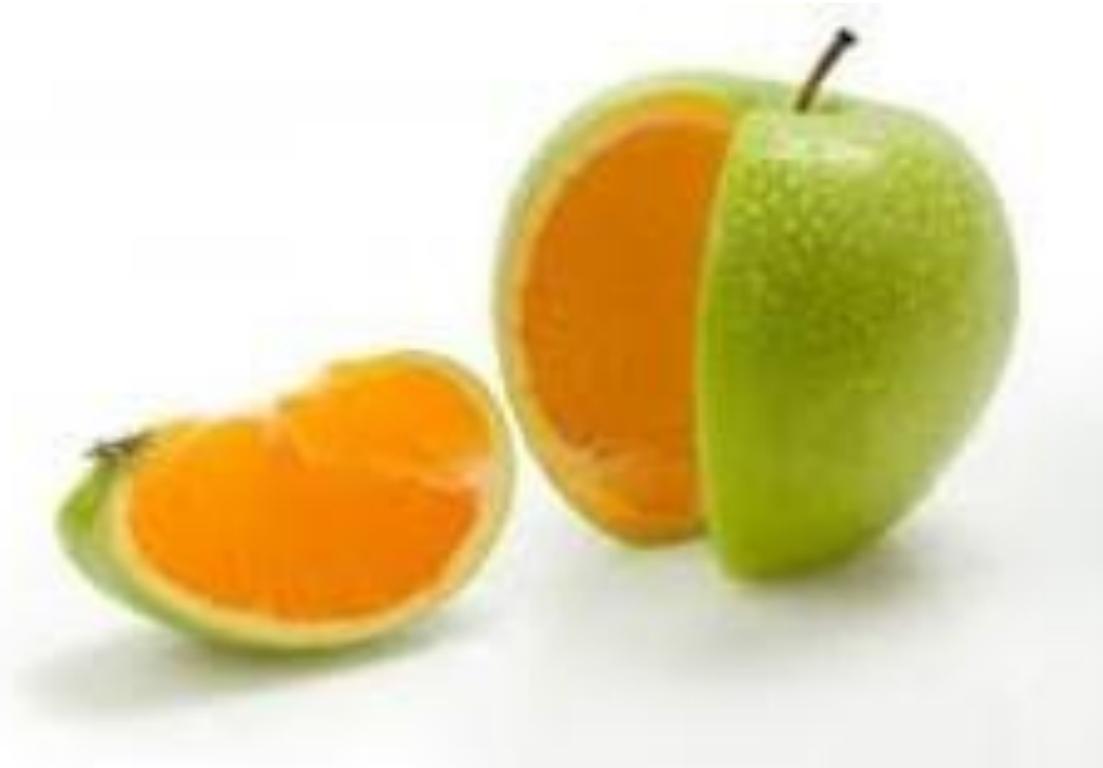
Comparisons



Challenges

- Comparing data against different internal policies
- Varying audit schedules and ward sizes
- Additional workload
- Varying uses for benchmarking information – dependent on organization focus

Results



SharePoint

Long been a 'y' for the region

Loddon Mallee
Region Quality & Risk
Hub

Includes Regional Infection Control

<https://sp.bendigohealth.org.au/sites/LMQRHub>

SharePoint



Loddon Mallee Quality and Risk Hub ▶ Home

Loddon Mallee Quality and Risk Hub

Search this site.



Loddon Mallee Quality and Risk Hub

Infection Control - Discussion

<input type="checkbox"/> Subject	<input type="checkbox"/> Created By	Replies	Last Updated
LMRICRC	Shannon Vaughan	0	2/09/2015 11:27 AM
hand hygiene	Kaylene Fieldew	0	9/09/2015 11:06 AM

+ Add new discussion

NSQHSS - Discussion

<input type="checkbox"/> Subject	<input type="checkbox"/> Created By	Replies	Last Updated
Auditor General Report into Patient Safety in Vic Hospitals	Shannon Vaughan	0	5/04/2016 10:04 AM
LMQRN meeting host site required for 18 May 2016	Lynda Treloar	1	7/04/2016 11:31 AM

+ Add new discussion

Aged Care Discussion Board

<input type="checkbox"/> Subject	<input type="checkbox"/> Created By	Replies	Last Updated
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General Notices

<input type="checkbox"/> @ Title	
	Graduate Certificate in Consumer Engagement

+ Add new announcement

Calendar

May 2016

M	T	W	T	F
25	26	27	28	29
Immunisation Week				
2	3	4	5	6
			Hand Hygiene	
9	10	11	12	13

SharePoint

Mallee Quality and Risk Hub



Quality document Library



Aged Care accreditation

<input type="checkbox"/>	Type	Name	Modified
		Audits	21/08/2015 12:35 PM
		Guides and Tools	31/08/2015 9:46 AM
		Journal Articles	31/08/2015 9:47 AM
		Loddon Mallee Resources	21/08/2015 12:35 PM
		Standard 1 Aust Commission	31/08/2015 9:47 AM
		Web Resources Standard 1	25/01/2016 12:02 PM

 Add document

Looking Forward



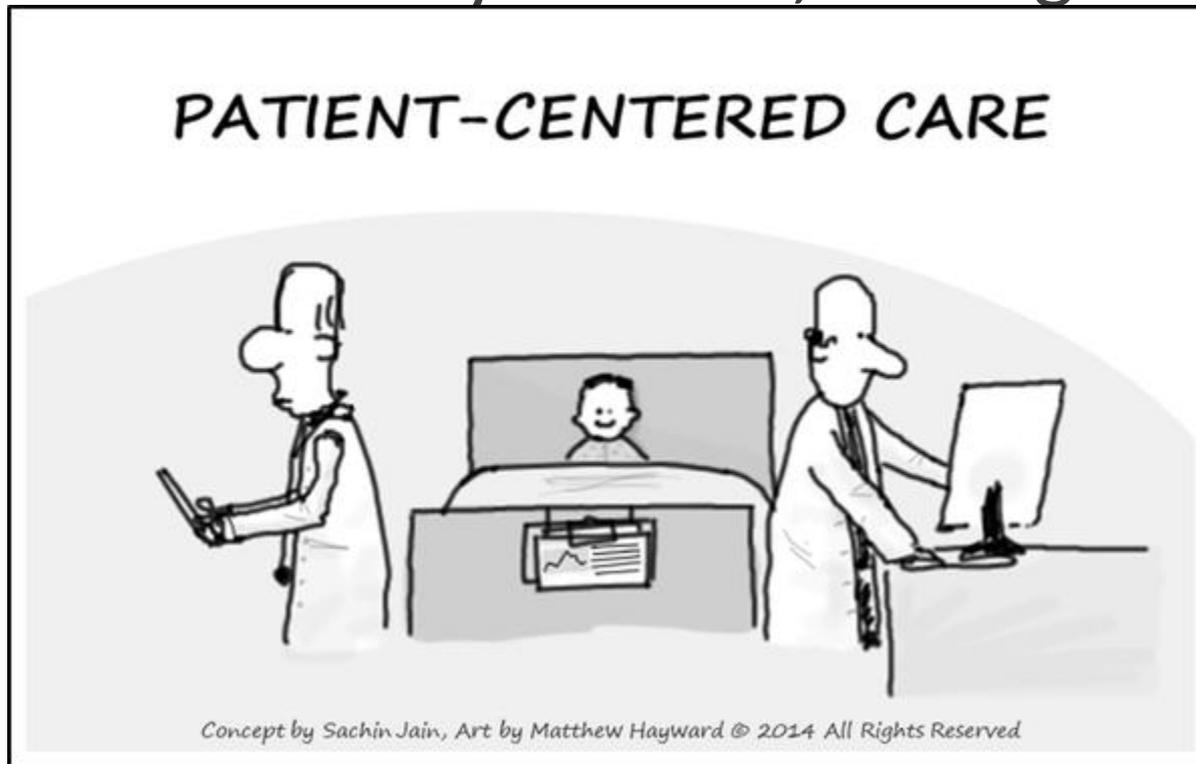
Strong Well Established Regional Connections

Upcoming Forum



Health
and Human
Services

Communicating for Better Care Wednesday 8th June, Bendigo



HEALTHY COMMUNITIES AND
WORLD CLASS HEALTHCARE

CARING | PASSIONATE | TRUSTWORTHY

Time	Session	Presenters
9.30-10.00	Registration	
10.00-10.40	Tea 4 10, Teach Back and Ask me 3	Karen Laing, Director of Nursing Quality and Community Engagement Kyneton District Health
10.40 – 11.00	Morning Tea	
11.00 – 11.30	Health Communication	Dr. Sophie Hill Centre for Health Communication and Particip La Trobe University
11.30-12.00	VHES Making the most of your Data	Elizabeth White Senior Project Officer Consumer Partnerships and Quality Standar DHHS
12.00-12.30	Consumers Training Clinicians	Gemma Cooper Community Engagement Coordinator Royal Women’s Hospital
12.30-1.15	Lunch VHES workshop – if requested*	
1.15-1.45	DHHS Policy Update “Participate in your HealthCare”	Lidia Horvat Senior Policy Officer Consumer Partnerships and Quality Standar DHHS
1.45-2.15	Improving outcomes using engagement techniques.	Kate Cozens Clinical Nurse Consultant Bendigo Health Change Management
2.15-2.45	Development of the Organisational Health Literacy Responsiveness Self-Assessment (Org-HLR) Tool	Anita Trezona Ophelia Project PhD Candidate, Deakin University



Data Integrity



Thank You



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& Quality Team Leader
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