

# AAQHC Update - May 2016

# Welcome to Day 2 of the VHQA Conference

## I am Belinda Westlake

I am the President of the Australasian Association for Quality in Health Care (AAQHC)





# About AAQHC

- As highlighted in the AAQHC Constitution, our stated purpose remains :
  - 'AAQHC through its members seeks to promote the culture of quality improvement, excellence and leadership in all aspects of the delivery of health care'

and our stated objectives remain unchanged.

## OUR **PLAN**



#### Strategic Plan 2015-2016

(updated 12 Feb 2016)

#### PHILOSOPHY

AAQHC through its members seeks to promote the culture of quality improvement, excellence and leadership in all aspects of healthcare.

#### VISION

To inspire, promote and support safety and quality health professionals.

#### OBJECTIVES

- To be financially viable with good Governance
   Develop a budget ensuring minimal expenditure and a surplus within three years
  - Contemporary policies and procedures
- To secure and increase membership
  - Appropriate marketing and communication
  - Resources dedicated to membership
- 3. To provide valued products and services
  - Education sessions in all major regions
  - Re-launch of the credentialing program
- 4. To position the Association as a leader
  - Adherence to strategic deadlines.



# Membership Drive



# Get a 10% Discount on your AAQHC Membership

10% Discount is offered for new and returning members joining AAQHC

At the VHQA Conference on 26<sup>th</sup> and 27<sup>th</sup> May – offer is ONLY valid on these dates so be quick!!!

(includes reciprocal membership to VHQA)

2 DAYS ONLY - AAQHC ANNUAL MEMBERSHIP \$146

## Credentialing Program

- The Credentialing program has been reestablished.
- Applications for Credentialing for "Associate Fellow" and "Fellow" Credentials are now open.
- Exams planned for September to align to APAC Forum in Sydney
- Visit the website to get your application form and all the details



## Credentialing



# Australasian Association for Quality in Health Care



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Mentor Program v

#### Professional Credentialing

Home > Professional Credentialing

AAQHC is happy to announce that Credentialing for both Fellow and Associate Fellow are now available. To apply please complete the appropriate form below.

Fellow Application Form

Associate Fellow Application Form

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### Mentoring Program

- This program was developed and offered to members in response to requests and feedback from sessions like today's
- Program commenced 2015.
- 2 Mentees have completed the program
- \* Feedback has been excellent.

#### Mentoring Program — some feedback from participants

#### Early observations of the AAQHC mentoring program

The AAQHC has used the definition of Bozeman & Feeney (2007) to introduce the newly established mentoring program:

• "a process for the informal transmission of knowledge, social capital, and psychosocial support perceived by the recipient as relevant to work, career, or professional development; mentoring entails informal communication, usually face-to-face and during a sustained period of time, between a person who is perceived to have a greater relevant knowledge, wisdom, or experience (the mentor) and a person who is perceived to have less (the mentee)"

The program has been designed to benefit both the mentor (learning, chance to pay back, review and validate, energising, contribute to the success of the organisation, leaving the world a better place) and the mentee (learn new things about yourself, making more of your strengths, expanding your personal networks, career satisfaction).

#### Mentoring Program – more feedback

#### Distance is no barrier

- Initial introductions were facilitated by a mentee application and a one page summary of the mentor's work experience.
- \* Emails made the nearly 1500 kilometre road distance between the participants irrelevant and there were no cost as the first face to face was a one hour skype session.

#### The conversation

The AAQHC have prepared comprehensive and useful information to guide the participants in the mentoring program and so this initial conversation was relaxed though with purpose.

# **Education Programs**

- \* VHQA (Victorian Branch)
  - Continue to hold 2 or 3
     Education Session per year
     addressing topical issues
- New South Wales
  - Planning a Single Day
     Education Session in
     November to coincide with the AAQHC AGM
- **South Australia** 
  - Planning a session early2017 (Jan / Feb)

#### Newsletter

The Newsletter has been produced quarterly and made available on line and emailed to members.

Members are encouraged to contact AAQHC to discuss inclusion of articles in newsletter.

### Website

www.aaqhc.org.au

We aim to have a interactive website that has useful information for members

The website has been redeveloped – and includes an online membership portal.



#### Website



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# thanks!

# Any questions?

You can contact AAQHC at:

aaqhc@aaqhc.org.au

Or visit the website

www.aaqhc.org.au

