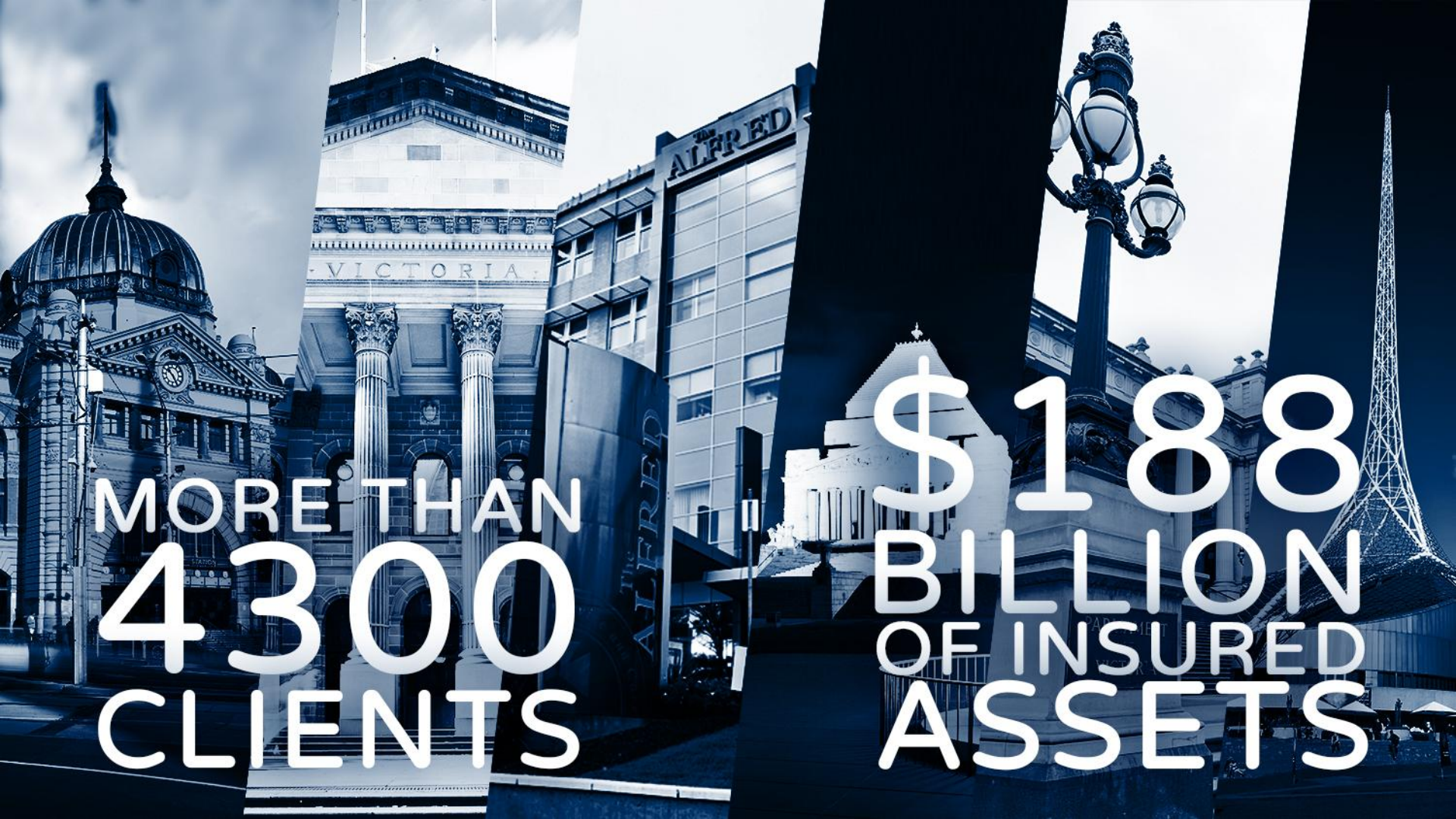


# Towards sustainability

## Investing in Patient Safety

## VMIA'S PURPOSE

**Build a confident, resilient Victoria  
through world leading harm prevention  
and recovery**



MORE THAN  
**4300**  
CLIENTS

**\$188**  
BILLION  
OF INSURED  
ASSETS



6 MILLION  
2.1% GROWTH



149  
PUBLIC ACUTE  
HOSPITALS



57,619  
PUBLIC HOSPITAL BIRTHS



1.61 MILLION  
EMERGENCY  
PRESENTATIONS



1.59 MILLION  
HOSPITAL  
ADMISSIONS



250  
MEDICAL INDEMNITY  
CLAIMS ANNUALLY

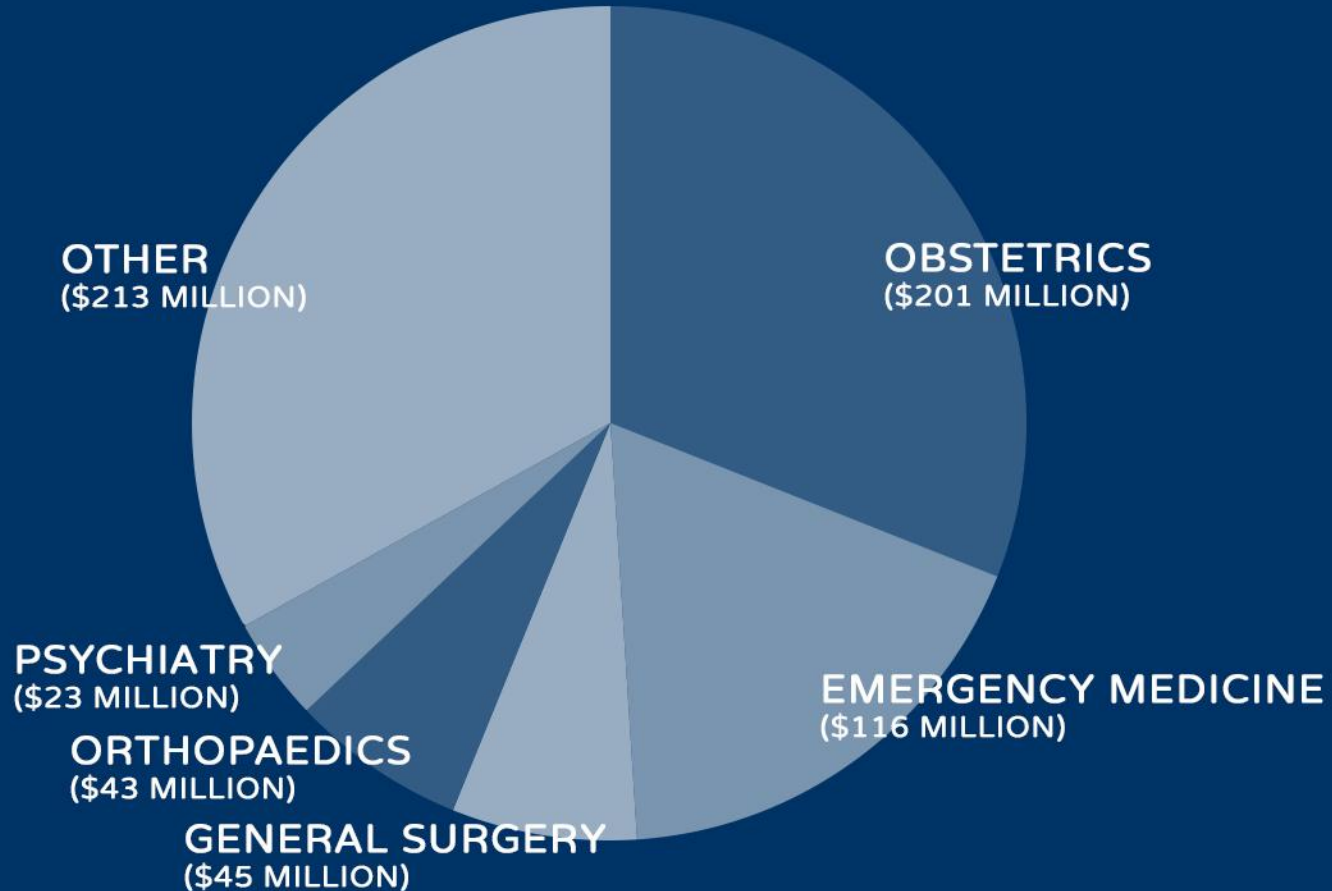
What is the problem?



MEDICAL  
INDEMNITY  
63%  
OF CLAIMS



# 10 YEARS INCURRED COSTS (2006-2016)



# HOSPITAL OF HORROR

**7 babies died in catastrophic two-year bungle**

**Coroner launches probe into scandal**



# Baby claims 'in millions'

By Esther Lauaki

Djerriwarh Health Services could face millions of dollars of payouts after a review of newborn deaths at Bacchus Marsh Hospital.

Last week, Health Minister Jill Hennessy handed down the findings of the second review to baby deaths at Djerriwarh Health Services going back to 2001.

The review found that in addition to the seven deaths discovered in an investigation by Professor Euan Wallace last November, four more deaths at Bacchus Marsh hospital could have been avoided.

stillbirth and newborn deaths at the hospital from 2001 to the present day, and the avoidable deaths had occurred as a result of deficiencies in clinical care provided by Djerriwarh Health Services.

Lawyers for the families are seeking payments of up to \$250,000 for each case, but claims could extend to babies left with permanent injuries at birth.

Maurice Blackburn lawyer Dimitra Dubrov is representing eight of the 11 families, along with another 17 families whose babies died or were injured at Djerriwarh.

Ms Dubrov urged the government to look back at cases of injury at birth.

She said the families had gone through grief only to be told that their babies' deaths were avoidable. "That kind of pain is just indescribable," she said.

Slater and Gordon principal lawyer Anne Shortall is representing a number of families whose babies died or were left with life-changing injuries following their birth at Bacchus Marsh hospital.

She said her clients could be seeking millions of dollars in compensation and damages.

"The families who have lost babies at Bacchus Marsh Hospital are entitled to and deserve to be compensated for the loss of their precious children," she said.





PRIORITISING  
**SAFETY**  
AND QUALITY

RIGOROUS  
APPROACH TO  
IMPROVEMENT

MEANINGFUL  
MEASUREMENT

CULTURE OF  
CANDOUR

PATIENT  
CENTRED  
HOSPITAL  
SYSTEM



2010



28%



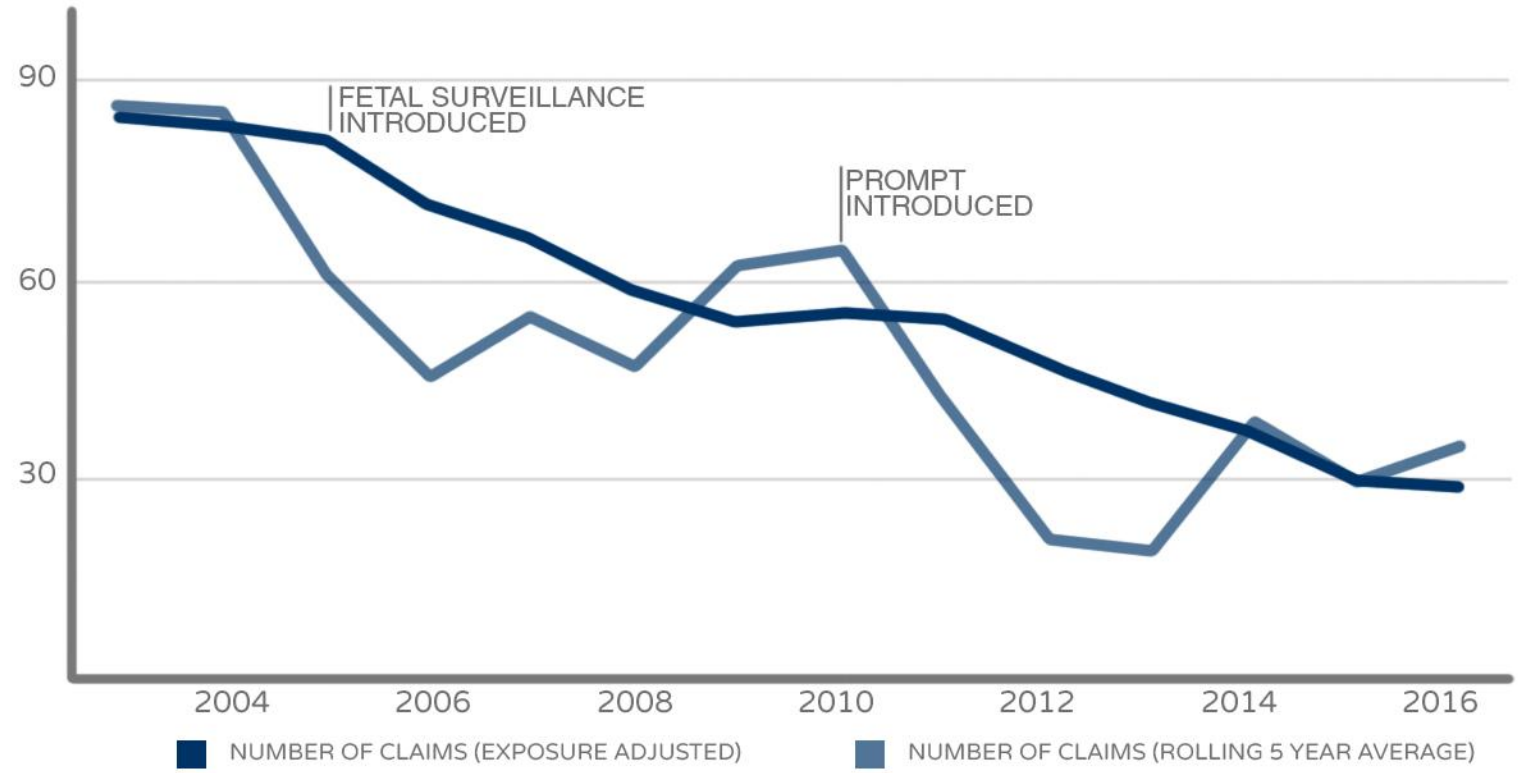
2016



84%



# PROMPT SITES' OBSTETRICS CLAIMS EXPERIENCE



**HARM PREVENTION**  
**Patient Safety - Initiatives**



REGIONAL  
APPROACH

IMPACT ON  
SUSTAINABILITY



Asthma / Bronchitis  
COPD / Emphysema  
Disorder  
Type)

medical care?

Yes or No  
Yes No  
Yes No  
Yes No

Today's D



**NETWORKING  
APPROACH**

**INVESTMENT IN  
GOVERNANCE**



# GLOBAL INSURANCE FOCUS

BUILDING  
RELATIONSHIPS  
TO IMPROVE  
SUSTAINABILITY

PARTICIPATING  
IN RESEARCH



**MATERNITY  
INDICATORS**



**PROMPT**



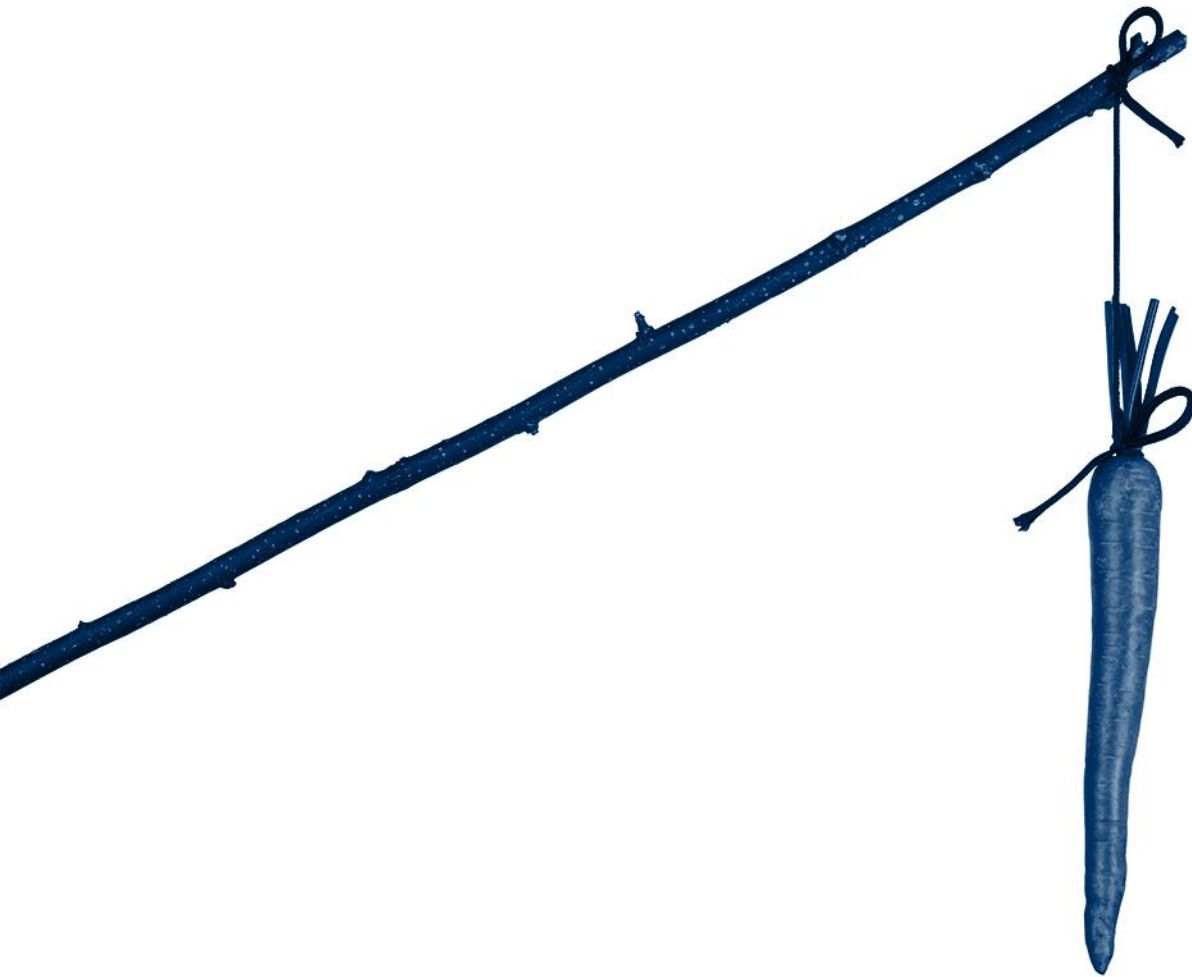
**MATERNITY  
E-HANDBOOK**



**MORTALITY  
& MORBIDITY  
COMMITTEES**



**INCENTIVISING  
SAFETY**



# INVESTIGATING INCENTIVES



# What can VMIA offer

- Risk advice and consulting
- Insurance products and services
- Support and assistance to recover from incidents
- Client training programs
- Workshops, forums, site visits
- Toolkits and resources
- AdviceLine





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