



AAQHC Newsletter

A Voice For Safety and Quality

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"Quality in a service or product is not what you put into it. It is what the client or customer gets out of it."
~Peter Drucker

President's Message

Dear Members

AAQHC has had a busy six months. VHQA has had a successful 2 day conference, PDAC has conducted Fellowship exam and we have had 2 successful candidates receive Associate Fellowships. There is more detail on all of these activities in this Newsletter. There is a further Education day planned for South Australia in September and the Annual General Meeting is planned to be held in conjunction with this meeting.

Remember with our Australian College of Nursing affiliation you are able to take advantage of the savings for courses to maintain your CPD points.

Membership Renewals are being sent a month before your membership falls due. Remember this can be easily paid via the website. Just log onto aaqhc.org.au and go to the Membership Page.

If you have any questions please contact AAQHC via our email address

Robyn Quinn
President
AAQHC

Professional Development And Credentialing Report

WELCOMING OUR NEW CHAMPIONS IN SAFETY AND QUALITY

Quality is a never ending journey..... For health professionals who have responsibilities for safety and quality in their organisations or who are committed to the principles in their day to day work the AAQHC Credentialing Program offers a *unique* opportunity to be recognised for their achievements in improving patient safety outcomes.

This week we are delighted to announce the results of our first 2017 Fellowship exam and to recognise 2 new Associate Fellows.

Fellowship status has been awarded to Helen Bucknell from Western Australia. Helen has a clinical nursing background and is currently working across Australia consulting in quality and infection control. Helen is also nationally recognised for her work in infection prevention and control.

Thanks to our Credentialing Board Members Margaret Banks from the Australian Commission on Safety and Quality and Dr Marjorie Pawsey for their commitment to this process.

AAQHC

Contact us at

aaqhc@aaqhc.org.au

Associate Fellow status has been awarded to;

Dr K Lo from Hong Kong. Dr Lo holds a Doctorate of Business Administration from the University of Newcastle and lectures in quality and safety at the The Hong Kong Polytechnic University.

Amanda Barnes – Western Australia. Amanda is a clinical nurse working as a quality manager in a large regional public/private hospital.

Applying for Fellow or Associate Fellow – are you ready for a challenge?

In recognition of the vital role of safety and quality professionals in health systems the AAQHC credentialing program which is *unique and Australian designed* provides for personal recognition at Associate and Fellow levels. The objective of both awards is to increase the recognition and value of these safety and quality roles.

Current and new members are eligible to apply for credentialing as a Fellow or Associate Fellow. Go to www.org.au click on the Credentialing tab and you will find all that you need to know about becoming a Fellow or Associate Fellow. If you would like more information please contact aaqhc@aaqhc.org.au and one of the Credentialing committee members will make contact with you.

AAQHC Education is back in SA

On Tuesday 19th September 2017, AAQHC will be hosting an education day for anyone interested in safety and quality in healthcare.

Some of the outstanding speakers are:

- Dr Douglas Fahlbusch
- Sandy Thomson
- Felicity Hamilton and Bonnie Coleman

Topics include patient safety, program risk management and pre-survey assessment.

Full details will be available in the next few weeks.

Promoting Your Quality Initiatives – Publish in the AAQHC Newsletter

Publication of articles in the AAQHC Newsletter is a great way to promote quality initiatives that have made a difference to the patient/consumer and/or family and promote your/your team's great work to a wider audience. The Newsletter is a mechanism to share ideas between quality staff across Australasia, however it needs your input to be successful.

If you have a great idea, thoughts on patient safety/quality and or an example of a quality initiative put pen to paper and send it through to the following address:

newsletter@aaqhc.org.au

When writing your article for the Newsletter – use clear and direct language and if possible use the following headings (if appropriate):

- Background (clear description of problem trying to solve)
- Initiative/change implemented (can describe the who, and what of the action)
- Evaluation – evidence that made a difference to the problem that you were trying to solve
- Learnings for others

Advice and support can be gained by emailing: newsletter@aaqhc.org.au

Become a Member of AAQHC

Benefits of membership

- Newsletters
- AAQHC webpage
- Membership certificate
- Discounted rates for AAQHC and VHQA events
- Mentoring guide and access to AAQHC mentors
- Networking Events with other AAQHC members
- Guide to continuing professional development and log book
- Eligible to vote at AGM and be elected to AAQHC Council
- Eligible to advertise jobs at discounted rates
- Eligible to apply for Associate and Fellow credentials
- Eligible for AAQHC Recognition Awards

www.aaqhc.org.au

Australian College of Nursing Affiliation

AAQHC has established an affiliation with the Australian College of Nursing. The benefits to members of AAQHC include :

ACN Bronze Affiliates receive the following:

10% discount on advertising in ACN publications

\$190 worth of CareerLinks advertising

Discounted Affiliate membership rate for all nurse employees/members (a saving of \$78 per *General* membership)

5% discount on all CPD courses

10% discount on ACN Endorsement services

Partner logo on ACN Affiliate webpage

Please contact AAQHC for further details

Upcoming Educational Events

22 & 23 August 2017	Health Leaders Forum Swissotel Sydney Discount for AAQHC members Please Quote AAQ10
21 – 23 August .	<i>Australian College of Nursing National Nurses Forum “Make Change Happen,”</i> at The Star Sydney
19 th September	<i>AAQHC Education Day in Adelaide</i>
20-22 September	APAC Forum Gold Coast Queensland



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Our Applications

OneVault is a platform of applications that work together to manage all of your governance and compliance.

OneGuide

Create, manage and access policy, procedure, compliance and all other workplace documents from one safe place. Add videos, images and other information to assist staff understanding and compliance with workplace requirements.

e-Learning | external Learning

Create your own suite of e-learning and link staff to great websites, webinars, journals or instructions on the web to enhance their knowledge and skill.

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Create audits | surveys, assign to staff and schedule as required. Replace number crunching and interpretation with instant graphical reporting.

Risk Management | MMR Work Planner

Manage workplace risk proactively, easily and confidently with OneRisk. With a user friendly Risk Register, an MMR Database and a work planner.

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Create, manage and sustain successful documents. Enhance understanding and project compliance by adding videos, PDF's, and images.

Broadcast

OneBroadcast lets you share general news, new services, clinical trials, changes and other important information to staff.

CONTACT US TODAY!