



Register now for the 5th Annual VHQA Conference

7th & 8th May, 2018

Novotel St Kilda

Keeping up with Quality and Safety

Monday 7th May

8.15 – 8.45 am	Registrations & refreshments	
8.45.00 - 9.00 am	Official Opening & Welcome	Jill Butty, President VHQA The Hon. Jill Hennessy MP Minister for Health & Ambulance Services
Opening Plenary - Accreditation		
9.00 – 9.45 am	Safer Care Victoria Approach to V2 of National Standards	(TBC) Safer Care Victoria
9.45 – 10.30am	Version 2 of National Standards – What does this mean for accreditation?	Therese Cooke, Australian Council on Healthcare Standards. (ACHS)
10.30 – 11.00 am	Morning Tea and Networking	
11.00 – 11.45 pm	SAI Global	Patty Wassenaar, SAI Global
11.45 – 12.15 pm	Accreditation panel discussion:	Therese Cooke (ACHS) Patty Wassenaar (SAI Global)
12.15 – 1.15 pm	Lunch and Networking	
Session One –		
1.15 – 1.45 pm	Advance Care Planning	John Chesterman, Office of the Public Advocate
1.45 – 2.00 pm	‘Taking Care of Dying Time’	Chris Thorne, Aboriginal Support Worker, Benalla Health
2.00 – 2.45 pm	Precinct Approach to the legislation	JoAnne Slee, Advance Care Planning Program Manager, Royal Melbourne Hospital
2.45 – 3.15 pm	AFTERNOON TEA	
3.15 – 4.00 pm	Making Sense of Clinical Measurement	Paula Wilton, Victorian Agency for Health Information (VAHI)
4.00 – 4.30 pm	VHIMS 2	Brooke Treacher, Principal Project Officer, Clinical Analytics and Outcomes Research, (VAHI)



[Register Here](#)

For all conference enquiries, please email vhqasn@gmail.com

Conference Proudly Supported By:



Keeping up with Quality and Safety

Tuesday 8th May

8.30 – 9.00 am	Registrations & refreshments	
9.00 – 9.30 am	Australian Association for Quality in Health Care	Robyn Quinn, President AAQHC
9.30 – 10.30 am	Human Factors in Incident Investigation	Miranda Cornelissen, Incident Response Team, Safer Care Victoria
10.30 – 11.00	Morning Tea Networking	
Session One – How do you engage with Consumers?		
11.00 – 11.30 am	Patient Experience and Partnerships	Louise McKinlay Safer Care Victoria
11.30 – 12.00	C.A.R.E. –Engaging Consumers in a rural setting	Bev McLaine, Quality & Experience Safety Manager, Kyabram District Health Services
12.00 – 12.30	Consumer Engagement in Mental Health	Tania Lewis, Consumer.
12.30 – 1.30 pm	LUNCH	
1.30 – 2.15 pm	Health Complaints Commissioner- Process and Changes	Karen Cusack, Health Complaints Commissioner
Session Two – Communicating for Safety		
2.15 – 3.30 pm	Coordination of a Paediatric Retrieval - Case Study discussion.	Marcus Kennedy, Director, Adult Retrieval Service Michael Stewart, Director, PIPER Rob Fergusson, Clinical Manager, Metro East, Ambulance Victoria
3.30 – 3.45 pm	Close	

Program subject to change

Delegates	Two days	One day
AAQHC/VHQA members	\$400	\$250
Non-Members	\$600	\$350
3 Registrants from same organisation	\$500 each	\$300 each

For accommodation at Novotel St Kilda ring 03 9525 5522. Rooms are available at the rate of the day & subject to room availability.



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