



The Australian Council on Healthcare Standards

NSQHS STANDARDS 2ND EDITION – WHAT DOES THIS MEAN FOR ACCREDITATION

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VHQA Conference: 7 May 2018

Standards

Standards are an explicit statement of the level of care consumers should be able to expect from health services. (ACSQHC: RIS 2010)

Accreditation

It is a public recognition by a health care accreditation body of the achievement of accreditation standards by a health care organisation, demonstrated through an independent external peer assessment of that organisation's level of performance in relation to the standards. (ACHS)

NSQHS Standards 2nd Edition



NSQHS Standards 1st edition	
	Standard 1: Governance for Safety and Quality in Health Service Organisations
	Standard 2: Partnering with Consumers
	Standard 3: Preventing and Controlling Healthcare Associated Infections
	Standard 4: Medication Safety
	Standard 5: Patient Identification and Procedure Matching
	Standard 6: Clinical Handover
	Standard 7: Blood and Blood Products
	Standard 8: Preventing and Managing Pressure Injuries
	Standard 9: Recognising and Responding to Clinical Deterioration in Acute Health Care
	Standard 10: Preventing Falls and Harm from Falls

The Standards

EQulPNational – EQulP Content	
	Standard 11: Service Delivery
	Standard 12: Provision of Care
	Standard 13: Workforce Planning and Management
	Standard 14: Information Management
	Standard 15: Corporate Systems and Safety

NSQHS Standards 2nd Edition

-  Clinical governance for health service organisations standard
-  Partnering with consumers standard
-  Preventing and controlling healthcare-associated infections standard
-  Medication safety standard
-  Comprehensive care standard
-  Communicating for safety standard
-  Blood management standard
-  Recognising and responding to acute deterioration standard

What has Changed?

- 10 Standards ►► 8 Standards

- 256 Actions ►► 148 actions
 - 98 of the 148 actions relate to all but 4 actions of the first edition

- Addresses gaps identified in 1st edition
 - Mental Health
 - Cognitive Impairment
 - Health Literacy
 - End of Life Care
 - ATSI Health

What has Changed?

- 50 new actions
- 28 of the new actions are under EQuIPNational
- 22 actions are new to health services; although some of these actions may be linked to other standards, such as the National Standards for Mental Health Services (NSMHS)

EQuIP content (Standards 11-15)

EQuIPNational – EQuIP Content	
	Standard 11: Service Delivery
	Standard 12: Provision of Care
	Standard 13: Workforce Planning and Management
	Standard 14: Information Management
	Standard 15: Corporate Systems and Safety

- 12/16 actions mapped
- all actions mapped
- 13/20 actions mapped
- 10/12 actions mapped
- 20/39 actions mapped

EQuIPNational ceases 31 December 2018

The Australian Health Service Safety and Quality Accreditation (AHSSQA) Scheme

The Scheme

- The Scheme provides for the national coordination of accreditation processes
- These processes include, but are not limited to:
 - cycle of assessments
 - number of onsite assessments
 - core actions
 - remediation process
 - assessor training
 - reporting requirements

The Revised Scheme

➤ Contains six strategies:

1. Improve the veracity of health service organisation assessments
2. Improve the effectiveness and expertise of the assessment team
3. Assess the health service organisation's safety and quality data to better inform assessment processes
4. Improve regulatory oversight
5. Improve communication about the assessments and their outcomes
6. Improve resources and support for health service organisations

The Scheme – what do we know

- 3 year cycle
- One scheduled onsite assessment every 3 years
or
- Annual Short Notice assessments
- All actions core
- New rating scale
- Assessor training

Short Notice Surveys - ACHS and Qld HHSs

➤ July 2015

➤ The following was agreed;

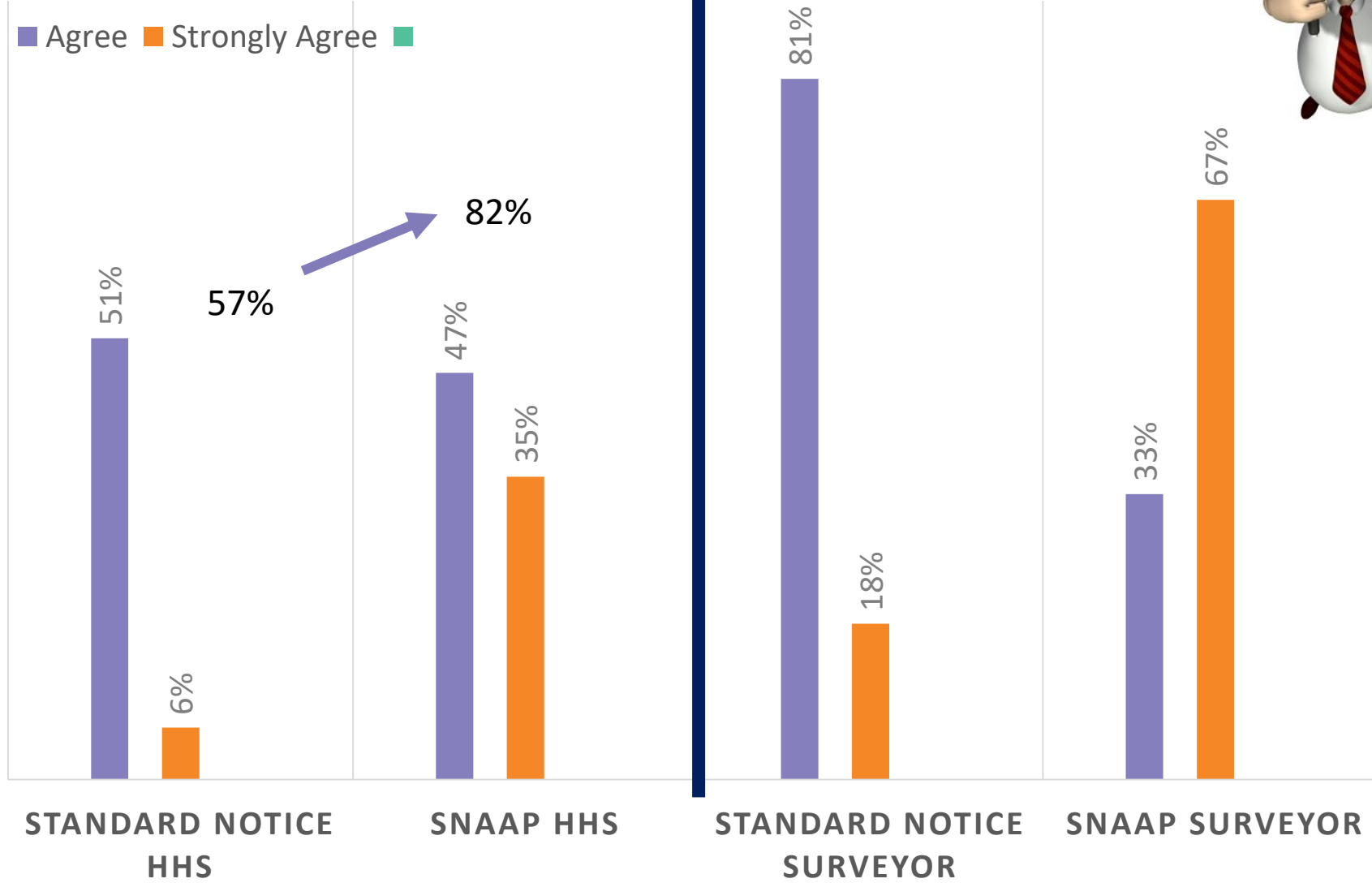
- Organisations will receive **two (2) days' notice of survey** - including standard/s, sites and number of assessors
- The program will be delivered over a four (4) year cycle – Standards 1,2 & 3 assessed twice
- 30 day allowance for 'follow up' documentation to be provided that cannot be obtained in the 2 days short notice
- Significant Risk – same process
- AC90 – same process
- **No full survey**

➤ Queensland Health and ACSQHC

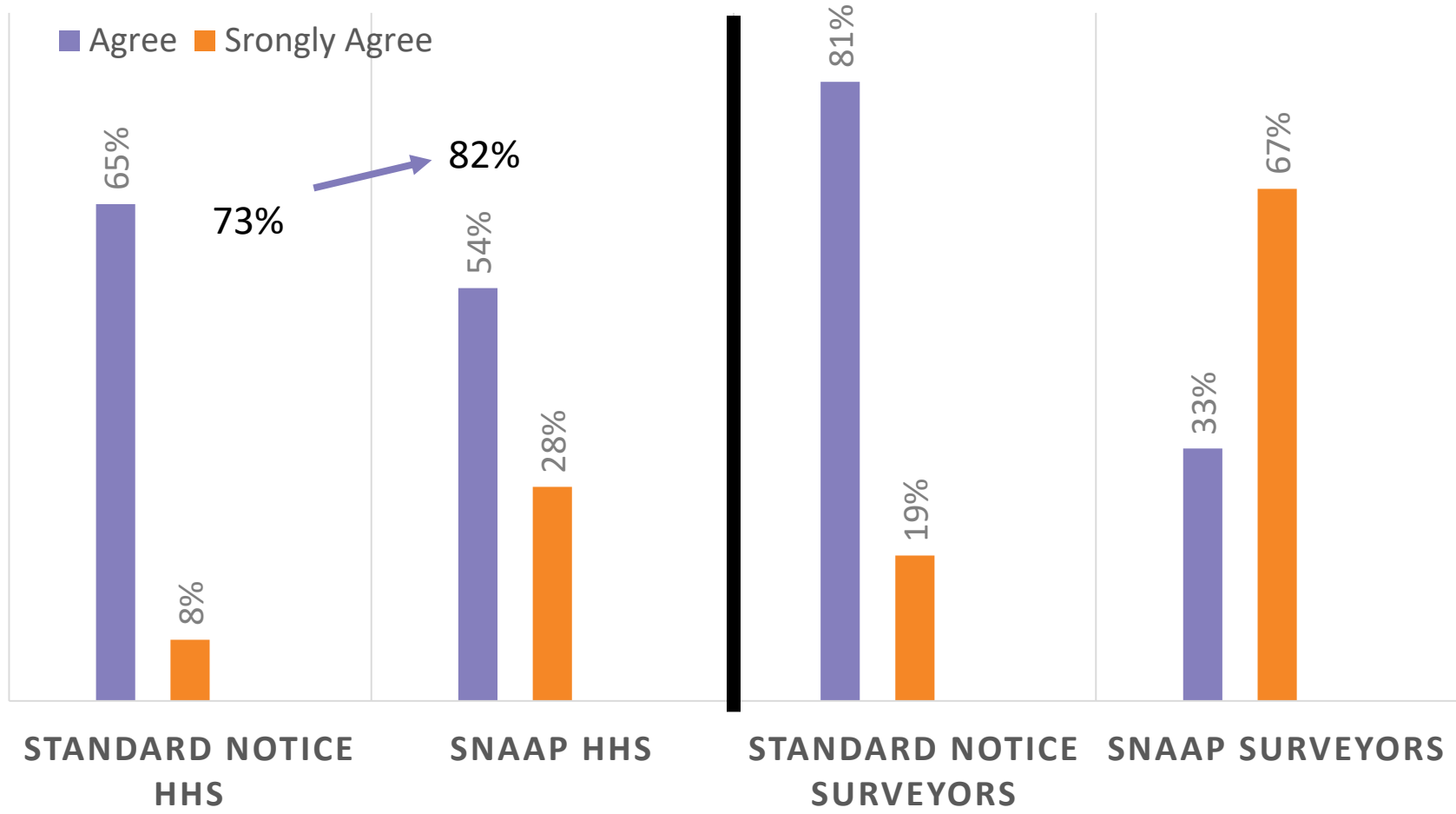
➤ Outsource evaluation



THE SURVEY RESULTS ACCURATELY REFLECT THE DAY-TO-DAY LEVEL OF SAFETY AND QUALITY OF THE HHS



SURVEY FINDINGS IDENTIFIED USEFUL SUGGESTIONS FOR IMPROVEMENT OF SAFETY AND QUALITY IN THE HHS



Next Steps for Short Notice Surveys

- Offered under the revised Scheme
- Continually refining methodology
- Addressing concerns including;
 - Accreditation declaration – at what point is accreditation awarded
 - Unstructured time-table
 - Fear of failure
 - Opportunities to Show Case are lost

Time for Questions





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