

# Victorian Health Incident Management System

Victorian Healthcare Quality Association 7 May 2018

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# **Agenda**

- Terminology VHIMS, VHIMS2....VIFD
- Reform components
- Governance
- How to get involved
- Update on interim reporting
- Sneak peak of new VHIMS Central
- Questions





# **Terminology**

2009

Victorian Health Incident Management System (VHIMS)

2015-16

 VHIMS2: revised dataset – demonstrated improved interrater reliability and 75% reduced entry time

2017-

 VHIMS Minimum Dataset v1 – 20 data items from VHIMS to support interim reporting arrangements

2018-19

• Victorian Incident and Feedback Dataset (VIFD) – to be developed





# **VHIMS Reform Components**

50 community, bush nursing and small health services using VHIMS Central

All services collecting VHIMS

Central Solutions (In-house Build)

**VHIMS** 

Victorian Incident & Feedback Dataset (VIFD)

Interim Reporting Arrangements Health
Purchasing
Victoria Statewide Tender

87 health services with independent arrangements and rural alliance members





#### Governance **Department of Health and Human Services (DHHS) Executive Board Quality, Safety and Experience Board Sub-Committee VHIMS Project Board** CEO (VAHI) Project Component 2 & 4: Project Component 1: Victorian Incident Feedback **Project Component 3: VHIMS Central Solution (CS)** Dataset (VIFD) Health Purchasing Victoria (HPV) Interim Reporting Arrangements **Critical Friends Advisory Group** (CFAG) **Health Purchasing Victoria (HPV) VHIMS CS Steering Committee Director VAHI CAOR Tender Oversight Steering** Committee\* Independent Assurance (IA) Victorian Victorian Technical Analytic **Health Purchasing Victoria (HPV)**

Working

Group

(VAWG)

Working

Group

(VTWG)

Advisory Group\*

**VHIMS Central Build Team** 

Victorian

Agency for **Health** 

Information

\* Yet to be formed



**Get involved** 

Information





**Recent Expressions of Interest** 

 VHIMS Critical Friends 110 responses – invited to participate in 3 workshops

 Analytics Working Group 40 applications – shortlisting underway



Victorian Health Incident Management

System Analytics Working Group

pointments will be for a one-year rolling term

Expression of interest sought



# Update on Interim Report Arrangements



# **Interim Reporting Arrangements**

- Piloted in 2017
- Replace monthly transmission
- 73% registered for secure data exchange
- 70% provided at least 1+ quarterly extract
- Six teleconferences
- 146,000 records received
- Analysis focus on occupational violence
- Contact <a href="mailto:vhims2@vahi.vic.gov.au">vhims2@vahi.vic.gov.au</a> for help



#### Victorian Health Incident Management System (VHIMS) Introduction to Quarterly Submission Process

In October 2017, the Victorian Agency for Health Information (the Agency) wrote to Health In October 2017, the victorian Agency for Health Information (the Agency) wrote to Health Service Chief Executives asking for a nominee to oversee a new process for the submission of

This information pack is designed for health service delegates. It contains instructions on the

- Secure Data Exchange (SDE): How to Register for Access Request Access to the VHIMS Data Set
- Quarterly Extract: Building a Report \* Quarterly Extract: Running a Built Report
- Secure Data Exchange (SDE): How to Upload Files Frequently Asked Questions.

It is important to register for the Secure Data Exchange (SDE) (this is a one-off process) as a It is important to register for the Secure Data Exchange (SUE) (this is a one-on process) as a priority via the DHHS eBusiness portal. This step requires authorisation from both the department of Liability and Limpa Condition (the department) and lower health and Limpa Condition (the department) and lower health and the priority for the priorit priority via the DHHs esusiness portal. This step requires authorisation from both the DHHs esusiness portal. This step requires authorisation from both the DHHs esusiness portal. This step requires authorisation from both the DHHs esusiness portal. This step requires authorisation from both the DHHs esusiness portal. Department of Health and Human Services (the department) and your nearth service (refer to a Secure Data Exchange (SDE): How to Register for Access). This process can take severally Secure Uata Exchange (SUE): How to Register for Access). This process can take several days and may be delayed as it relies on your organisation's authorising officer being correctly

To support consistency, the Agency has arranged for a report to be developed and shared To support consistency, the Agency has arranged for a report to be developed and shared across each Rural Health Alliance and VHMS Central. As a result 4. Quarterly Extract: Building a Report is only relevant to health services with a "stand-alone" version of RiskMan.





# Sneak peak of the new VHIMS Central



### **New VHIMS Central**

- Release v1 30 June 2018 (v1.1 30 September 2018)
- Implementation from 3 July 2018
- Incidents and Feedback modules based on VHIMS2 dataset

#### Key features:

- Modern design and format
- Ability to support multi person/event data entry
- Can be used on mobile/tablet
- Predictive text i.e. event type tags
- Interface with patient management system
- Interface with other incident management system for state-wide data









#### Victorian Health Incident Management System

Need help with this application?
Call 1300 024 863

Who? When? Where? What?

Who

#### Who was involved?

This is where you can enter information about who was involved in the incident.

Mandatory fields are marked with an asterisk (\*)

Did someone get hurt?\*

- Yes
- 0

No

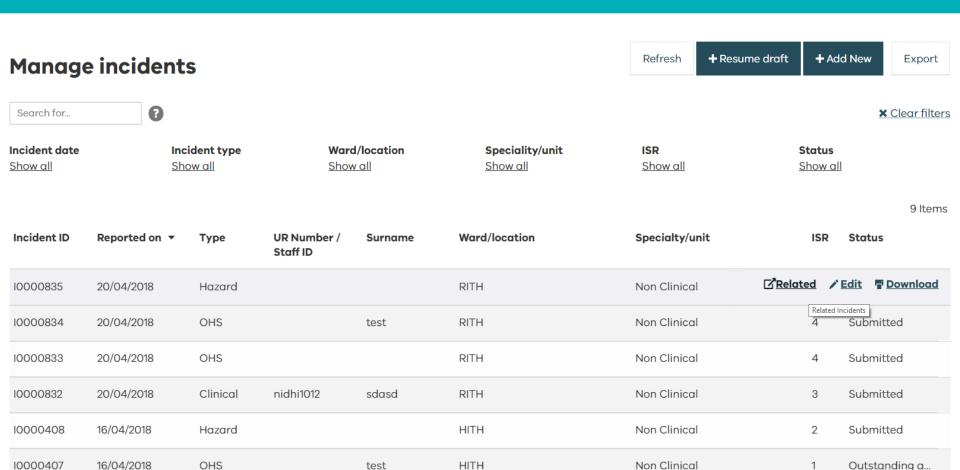
Was someone involved?\*

- Yes
- No

Is there still a danger in the environment?\*

Yes

No





#### Who was involved?

This is where you can enter information about who was involved

Mandatory fields are marked with an asterisk (\*)

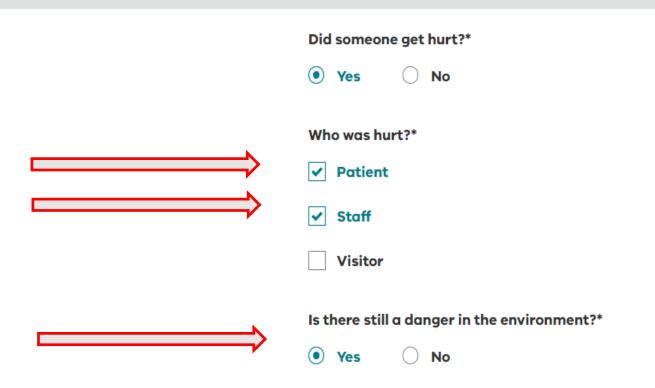
Did someone get hurt?\*







No



#### **Patient Details**

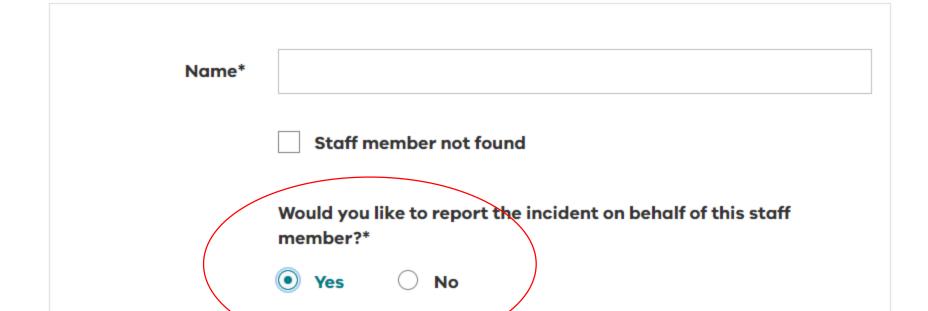
This includes clients, consumers, residents and patients.

#### **Staff Details**

Are you the staff member who was affected?\*

○ Yes 

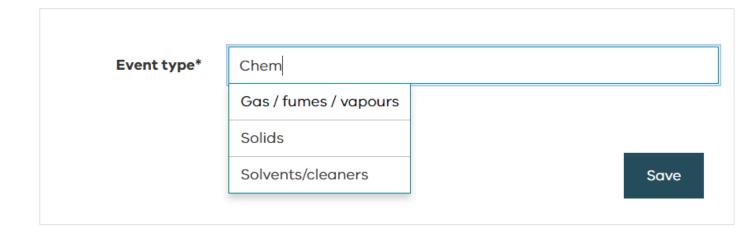
• No



ID: 10000835 Status: Submitted

#### Hazard - what happened?

This is where you can enter information about the hazard.







### **Timelines**

#### **New VHIMS Central**

- Build complete 30 June 2018
- Implementation from 3 July 2018

#### Victorian Incident and Feedback Dataset

Technical and Analytics Working Group – from May 2018

#### Health Purchasing Victoria Tender

- Tender specifications development from July 2018
- Release to market late 2018 / early 2019
- Supplier panel selected
- Health services select preferred supplier
- Implementation





## **Questions?**



