| **Year** | **Presidents** | **Council Members** | **Conferences** | **Significant events** |
| --- | --- | --- | --- | --- |
| 1990 | Dr Ian Steven | Ian Steven, President  Barbara Anderson  Marjorie Pawsey | From 1990-2012 the AAQHC hosted or co-hosted quality and safety conferences showcased as the premiere event on the Australasian Safety and Quality in Health Care calendar, appealing to all clinicians and managers from acute hospitals, aged care and primary care sectors, attracting delegates interested in providing safe, quality care to patients and their families. A range of local and international speakers were invited to present an innovative program of plenary sessions, invited papers and workshops exploring the major issues affecting health care quality and safety.  The Conferences’ focus is on continuing to improve the state of health care by reflecting on interventions implemented in the past, strategies currently being utilised effectively in addition to introducing new and innovative and proven strategies to further improve health care. Delegates were provided with the opportunity to share concerns, explore solutions, celebrate successes and look to a future of bold initiatives.  High-profile keynote speakers spoke to innovative and compelling research, theories and experiences. Interactive skills development workshops were held to find solutions to quality and safety in a challenging health care environment. Delegates attended from the UK, Canada, Hong Kong, France, Japan and NZ. | The AAQHC began as the Association for Quality Assurance in Health Care (AQA) that was established during the National Quality Assurance Conference held in Adelaide in April 1990. Mrs Barbara Anderson, ACHS, was elected Honorary Secretary of the inaugural Council and the offer of the ACHS to provide secretariat services for the initial twelve months was gratefully accepted.  199**0:** The Australasian Association for Quality in Health Care (AAQHC) was established at the first national conference for quality assurance in health care convened by the South Australian Quality Assurance Research Officers Association Inc. (SAQAROA) held in April 1990, in Adelaide. This group comprised the early quality and medical record officers at the time.  The SAQAROA President, Dr Ian Steven, was elected as President of the new national association.  SAQAROA contributed a donation from the conference profits and also secured a grant from the Minister for Community Services and Health through the Community Organisation Support Program to assist the establishment of the association |
| 1991 | Dr Ian Stevens | Ian Steven, President  Marjorie Pawsey  Debra Graves | 2nd annual conference, Gold Coast.  *Quality Assurance: Gamble, Game or Guarantee* | National Quality Assurance Database developed in partnership with the ACHS |
| 1992 | Dr Ian Stevens  Dr Debra Graves (Nov) | Debra Graves, President  Marjorie Pawsey | 3rd annual conference, Sydney  *A Vision for Quality in the Nineties* | The National Quality Association was incorporated in Adelaide on October 19, **1992**.  It is a member-driven, not-for-profit organisation served by a volunteer Council comprised of representatives from all Australian States and Territories and New Zealand. |
| 1993 | Dr Debra Graves | Debra Graves, President  Marjorie Pawsey | 4th annual conference,  Adelaide  *Horizons* |  |
| 1994 | Dr Debra Graves | Debra Graves, President  Marjorie Pawsey  Johanna Westbrook | 5th annual conference, Canberra  *Quality Links* |  |
| 1995 | Dr Debra Graves | Debra Graves, President  Sally Torr | 6th annual conference, Melbourne  *Quality, Costs and Information, Bridging the Gap* |  |
| 1996 | Dr Debra Graves  Sally Torr (Nov) | Sally Torr, President | 7th annual conference, Perth  *Quality – What is our Preferred Future* |  |
| 1997 | Sally Torr | Sally Torr, President | 8th annual conference, Hobart  *Quality in Perspective – The Complete Canvas* |  |
| 1998 | Sally Torr | Sally Torr, President | 9th annual conference, Sydney  *Evidence or Intuition?* |  |
| 1999 | Sally Torr | Sally Torr, President  Geraldine Wood,  Vice President  Lorraine Porter, NT,  Honorary Secretary  Ann Nicholson, Vic,  Paul Fahey  Judith Manning, Editor, Quality Watch | 10th annual conference, Adelaide  *A National Symposium on Quality in Health Care* | AAQHC Operating Procedures prepared by Ann Nicholson, Vic, Lorraine Porter, NT, Paul Fahey |
| 2000 | Sally Torr | Sally Torr, President | 11th annual conference,Darwin  *Reeling in the Rewards* | AAQHC Operating Principles developed endorsed by the AAQHC Council |
| 2001 | Sally Torr | Sally Torr, President | 12th Annual Conference, Melbourne  *Putting the pieces together* |  |
| 2002 | Sally Torr  Sandy Thomson (Nov) | Sally Torr, President  Sandy Thomson | 13th annual conference,  Gold Coast  *Riding the Wave of Quality* | October Review of AAQHC Operational Management Processes |
| 2003 | Sandy Thomson | Sandy Thomson, President | 1st Australasian Conference on Safety and Quality in Health Care, Perth  *Safety and Quality in Action*  668 registrations |  |
| 2004 | Sandy Thomson | Sandy Thomson, President | 2nd Australasian Conference on Safety and Quality in Health Care, Canberra  *Communicate – Collaborate – Celebrate*  760 registrations |  |
| 2005 | Sandy Thomson | Sandy Thomson, President  Christine Dennis | 3rd Australasian Conference on Safety and Quality in Health Care, Adelaide  *Evolution or Revolution*  Adelaide  671 registrations | AAQHC became a member of the ACHS Council represented by Christine Dennis  Credentialing Program  First PDAC examinations held  Post nominals:  ***Fellow:*** The award of Fellow is an achievement of the highest standard for AAQHC members. To become a Fellow, members must first fulfil the Fellow components of the mandatory domains in the AAQHC Credentialing Package and be approved by the Board of Examiners to undertake the oral examination. Fellows have the right to use the post nominal FAAQHC  ***Associate Fellow***: An application for Associate Fellow can be submitted and approved at any time during the year. Successful applicants receive a certificate, the right to use the post-nominal of AFAAQHC |
| 2006 | Sandy Thomson  Kathleen Ryan (Nov) | Kathleen Ryan, President | 4th Australasian Conference on Safety and Quality in Health Care, Melbourne  *Raising the Bar for Qualit*y  884 registrations | Kathleen Ryan replaced Christine Dennis on the ACHS Council |
| 2007 | Kathleen Ryan | Kathleen Ryan, President | 5th Australasian Conference on Safety and Quality in Health Care, Brisbane  *The Power of Us*  889 registrations  Keynote speakers: Professor Dianne Parker, Professor Sean Clark and Dr Simon Eccles  Local key speakers: Professor Diana Horvath AM, Dr Robin Youngson (NZ), Dr Ian Reinecke, Ms Coral Rizzali, Dr SF Lui (Hong Kong) and Professor Warwick Anderson AM |  |
| 2008 | Kathleen Ryan | Kathleen Ryan, President, Australasia  Jenny Tuffin, Tasmania,  Vice President/Treasurer  Annette Pantle, NSW/ACT  Sandra Blake, Qld  Kim Bannon, SA  Chen Anderson, WA  Sandy Thomson, PDAC  Jenny Rance, Vic  George Downward, NZ Honorary Secretary  Janine James, NT, Editorial subcommittee Chair | 6th Australasian Conference on Safety and Quality in Health Care, Christchurch  *Bold Aims – Bold Outcomes*  473 registrations | Professional Development and Credentialing Committee (PDAC)  PDAC Committee  Sandy Thomson (WA) Chair and Registrar  Vince Gaglioti (VIC) Assistant Registrar  Joan Sheppard (WA)  Sheryl Gaston (NT)  Adrienne Copley (SA) founding member  Jenny Rance (VIC) Council Representative  PDAC Board  Sandy Thomson, Registrar and Chair  Dr Joseph Ibrahim, founding member  Dr Heather Wellington, joined 2006  Dr Marjorie Pawsey, joined 2005  Mr Graham Bedford, joined 2008  Changes to the Constitution proposed  Tenders for redevelopment of AAQHC website sought |
| 2009 | Kathleen Ryan  Dr Annette Pantle (Nov) | Kathleen Ryan, President, Australasia  Jenny Tuffin, Tasmania, Vice President/Treasurer  George Downward, NZ, Honorary Secretary  Jenny Rance, Vic, PDAC subcommittee Chair  Rob Griffin, NSW/ACT  Sandra Blake/Denise Curran, Qld  Jannine Jamed/Judith Hopkins, NT  Kim Bannon, SA  Kathleen Ryan, Immediate Past President  Robyn Quinn, Editorial Committee Chair  Chen Anderson, WA  Vince Gaglioti, PDAC | 7th Australasian Conference on Safety and Quality in Health Care, Sydney  *Bold Aims – Bold Outcomes*  636 registrations | Annette Pantle replaced Kathleen Ryan on the ACHS Council  Review of AAQHC Council and subcommittees Terms of Reference and Duties of Directors  Results of Survey of Members (Jan 2009)  AAQHC website redevelopment commenced  AAQHC access to ISQua Journal |
| 2010 | Dr Annette Pantle | Annette Pamtle, President  Kathleen Ryan, Past President  Jenny Tuffin. Tasmania  George Downward, NZ  Jannine James, NT  Denis Curran, Queensland  Kim Bannon, South Australia  Dot Humphrey-Lesque, Victoria  Robert Griffin, NSW/ACT  Chen Anderson, WA | 8th Australasian Conference on Safety and Quality in Health Care Sydney  *Back to the Future- Unlocking the Potential* Perth 600 registrations  Keynote speakers: Professor René Amalberti Judge Neil MacLean,Dr Diane Watson, Professor Jeffrey Braithwaite  The Conference focused on continuing to improve the state of health care by reflecting on interventions that have been implemented in the past, strategies that were currently being utilised and ways in which they could be used more effectively as well as introducing new and innovative yet proven strategies to further improve health care. | The Professional Development and Credentialing Committee (PDAC) undertook an extensive review process of the credentialing program in both 2010 and 2011 which included  benchmarking against other credentialing programs, review of ‘best practice’ literature and review of the PDAC policies and procedures.  New Board of Examiners appointments:  Dr Cathy Balding, Professor Jeffrey Braithwaite PhD and Professor Clifford Hughes AO join Dr Heather Wellington, Dr Marjorie Pawsey and Mr Graham Bedford (Australian Commission for Safety and Quality in Health Care) and  past Board Member, Dr Joseph Ibrahim.  PDAC awards presentation to occur between two conference sessions rather than at the conference dinner  Chairs, PDAC and Editorial Committees to attend Council meetings on an alternate basis, to improve communication.  PDAC to assess and award Conference Scholarships  Audit of files, documents, and collateral items in archival storage  Exploration of the development of AAQHC partnerships with education providers to provide appropriate web based learning programs (webinars) |
| 2011 | Dr Annette Pantle | Annette Pantle, President  Jenny Tuffin, Secretary, Tasmania  Helen Sinclair, NZ  Denise Curran, Qld  Beth McErlean, SA  Dot Humphrey-Lesque, Victoria  Rob Griffin, NSW/ACT  Jane Newcombe, WA | 9th Australasian Conference on Safety and Quality in Health Care Joint AAQHC, ACHS, AHHA, RACMA conference, Melbourne  *The Great Healthcare Challenge*  700 registrations  Keynote Speakers: Jeffrey Braithwaite, Cliff Hughes, Chris Baggoley, Bev Johnson, John Clark, Russell Mannion  The conference brought together clinicians and managers from primary care, aged care and acute hospitals to discuss safety and quality in patients’ health care including Appropriateness of Care, Clinical Leadership, Information Management, E-Health and Clinical Governance. | 2011 Digital Strategy for AAQHC initiated |
| 2012 | Dr Annette Pantle | Annette Pantle, President  Maureen Robinson, NSW/ACT | 10th Australasian Conference on Safety and Quality in Healthcare,  Cairns  *Hot Topics from the Tropics*  Keynote speakers: Dianne Watson, Geraint Martin, Guy Madden  Target audience: Rural Medical Practitioners, Rural Registrars, all members and Fellows  Objectives:  Health System Reform - including funding models: clinician engagement; education for quality and safety: Medicare Locals  Governance in a devolved system - including accreditation and accreditation models; credentialing; regulation; managing performance for quality and safety of both systems and individuals  Partnering with patients and their families/carers - including Patient Centred Care; consumer engagement in quality and safety; inter-professional collaboration for improvement  Measuring performance and outcomes in clinical care - including quality and safety in individual clinical disciplines; clinical quality registries  Return on investment for quality and safety - including cost effective quality care; appropriateness of care; effective stewardship | AAQHC members allowed a full text view of the Australian Health Review, a peer-reviewed international journal of the Australian Healthcare and Hospitals Association. |
| 2013 | Dr Annette Pantle  Belinda Westlake (Nov) | Belinda Westlake, President  Jenny Tuffin, Tasmania  Jane Newcombe, WA  Denise Curran, Qld  Maureen Robiunson NSW/ACT  Beth McErlean, SA |  | Key points from the President’s report to the 2013 AGM:  In 2013, a number of decisions were made to maintain the viability of the AAQHC.   1. Not to convene a conference in 2013 2. Wind up the paid secretariat services of John Campbell and the secretariat function maintained by council members in a voluntary capacity (primarily by Jenny Tuffin). 3. Seek the pro bono assistance of an experienced health governance consultant to assist in defining strategy and to work through the potential options available to council:   a. Continuation “as is” – the outcome was likely to be consumption of residual resources and wind up in 12-18 months.  b. Continuation “as is” with investment of residual assets in a major conference –Council considered this posed a significant risk because of the risk to the “up front”  investment.  c. Merger or strategic partner with a like-minded organisation, with efforts to maintain AAQHC’s identity and products going forward.  Although strong support and encouragement across the board was received this did not translate into active assistance.  The President’s final statement was:  *But the time is now right for change.* |
| 2014 | Belinda Westlake | Belinda Westlake, President  Beth McErlean, Vice President  Jenny Tuffin, Treasurer Tasmania  Dot Humphrey-Lesque, Temporary Secretary, Victoria  Robyn Quinn, Skills based  Denise Curran, PDAC, Queensland  Allison Garrett, SA/NT/Tas  Rob Griffin, NSW/ACT  Karen Luxford, Skills based /Consumer participation  Margaret Way, Skills based  Debra (Hull) Millist Skills based  Margaret Banks (ASQHC), advisor, non voting |  | March 2014 Discussion document prepared by the AAQHC Council for consultation with members on the future management of the AAQHC  AAQHC constitution reviewed and changes to the Council were accepted at a Special General Meeting on 17 June 2014:  The PDAC Registrar to be a Council member  Amalgamation of some jurisdictions to ensure Council would not be too large  Four ‘skills based’ positions - marketing, financial management,  research/education and patient advocacy  A representative of the Safety and Quality Commission with a non-voting role  Commencement of reinvigoration of the Credentialing Program  Updated website went live August 2014  September 2014 AAQHC had a booth at the AHHA conference at Brighton le Sands  Sydney to advertise the organisation |
| 2015 | Belinda Westlake | Belinda Westlake, President  Dot Humphrey-Lesque, Victoria  Denise Curran, Qld  Alison Garret, SA/NT/Tas  Robyn Quinn, skills based  Karen Luxford, skills skills based/consumer participation  Margaret Waym, skills based  Debra (Hull) Millist  Margaret Banks (ASQHC), Advisor, non-voting |  | Strategic Planning Day, February, Melbourne. Working Parties to assist in rebuilding AAQHC:  Working Party 1: Business and Governance  Working Party 2 Membership Management/ Communications  Working Party 3- Valued Products and Services  Working Party 4 – Position as Leader  Establishment of Mentoring Program  The AAQHC Mentoring Program was designed, through discussion and discovery, to assist participants to:  Explore and understand national and international trends and directions in safety, quality and risk management; identify and influence professional opportunities;  Increase the mentor's own effectiveness in the workplace; be able to assist, influence and lead others; have a fulfilling and rewarding career |
| 2016 | Belinda Westlake  Robyn Quinn (Nov) | Belinda Westlake, President  Robyn Quinn, Vice President, NZ vacant rep,  skills based, technical  expert to support communication  System, website, Secretariat  Alison Garrett, SA/NT/Tas  Jill Butty, Victoria  Denise Curran, Qld, PDAC  Rob Griffin, ACT/NSW Treasurer  Kay Richards, skills based  Debra Millist, skills based  Dale Vaughan, WA  Margaret Banks, Advisor,non voting |  | . |
| 2017 | Robyn Quinn | Robyn Quinn, President |  | Affiliation with the Australian College of Nursing established  Updated AAQHC policies on the website  Fellowship Program re-introduced  February 2017 Service Recognition Policy introduced.The Service Recognition Awards recognise member contribution to quality and safety using a progressive scale:  Certificate of Appreciation  Certificate of Recognition  Life Membership |
| 2018 | Robyn Quinn | Robyn Quinn, President, NZ, skills based, website, secretariat  Alison Garret, secretary, SA/NT/Tas  Jill Butty, Victoria  Marjorie Pawsey, Public Officer  Denise Curran, Qld/Asia Pacific, PDAC  Rob Griffin, Treasurer, NSW/ACT  Sandy Thomson, PDAC Registrar  Kay Richards, skills based  Debra Millist, Vice President, skills based  Dale Vaughan, WA  Nicola Champion, skills based, ACT  Margaret Banks, Advisor non voting |  | Strategic Planning Day, February, Melbourne  The objectives set by the Council for 2018 at the strategic planning day were   1. 1.To provide valued products and services 2. 2.To influence and advise on the safety and quality agenda in Australia 3. 3.To remain financially viable with good Governance   Heart Foundation Walking Program promoted  PDAC  As a result of feedback the program will undergo extensive review to reduce the burden of evidence preparation requirements while still maintaining the efficacy of the program |
| 2019 | Robyn Quinn | Robyn Quinn, President  Debra Millist, Vice President  Kay Richards, secretary, skills based  Robert Griffin, Treasurer NSW/ACT  Denise Curran, skills based, Qld  Sandy Thomson, PDAC registrar  Nicole Grose, Tas/SA/NT  Dale Vaughan, WA  Jill Butty, Victoria  Kathleen Ryan, skills based  Belinda Westlake, immediate Past President |  | 29th AAQHC Annual General Meeting  Revised Constitution accepted at AGM  Support for members:  Mentoring, Linkedin, Twitter, Education  VHQA ceases operation |
| 2020 | Robyn Quinn | Robyn Quinn, President  Sandy Thomson, PDAC Registrar  Robert Griffin, Treasurer, NSW/ACT  Nicole Gross, Tas/ SA/ NT  Dr Karen Mardegan  Amamda McMaster  Kay Richards, secretary, skills based  Christine Cullen, skills based  Jane Early, skills based  Kathleen Ryan, skills based |  | 30th AAQHC Annual General Meeting |
| 2021 | Robyn Quinn | Robyn Quinn, President  Sandy Thomson, member, PDAC  Robert Griffin, member, Honorary Treasurer  Margo Carberry, member  Dr Karen Mardegan member  Irene Mooney, member  Jane Early, skills based,, Honorary Secretary  Kathleen Ryan, skills based Roisin Dunne, skills based  Rebecca Smith, skills based |  | 31st Annual General Meeting via Zoom |
| 2022 | Robyn Quinn | Robyn Quinn, President  Sandy Thomson, PDAC Robert Griffin, Honorary Treasurer  Damien Lloyd, member  Dr Karen Mardegan, member  Irene Mooney, member  Jane Early, skills based, Honorary Secretary  Kathleen Ryan, skills based  Roisin Dunne, skills based  Sarah Bird, skills based  Gary Pratt, skills based |  | 32nd Annual General Meeting via Zoom |
| 2023 |  |  |  |  |
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This timeline was prepared from personal communication with members past and present, and the review of documents such as AAQHC newsletters, minutes of Annual General Meetings and Council Meetings, reports and ACHS annual reports